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Rocket Software, Inc. business partners and service providers

Rocket Software uses a range of third party providers for Rocket's business operations. These providers are carefully selected and chosen for the following main areas of Rocket's business operations: i) hosted applications for Rocket's multi-tenant SaaS Products; ii) applications for customer support, implementation services and incident resolution; iii) business suite applications for Rocket's internal use; iii) office and communication tools; and lastly, iv) marketing tools and related services.

Rocket Software's review and selection process is based on a vendor risk assessment procedure supervised by its Information Security Team. This includes requesting details of the providers' technical and organizational measures with regard to security of processing supported by any applicable and relevant certifications and/or attestations of recent date.

Subprocessors	Processing Purpose	Personal Data Y/N	Type of Personal Data	Type of Processing	Legal Basis
6Sense	Website marketing analytics	N	Company name, country	Not applicable	Not applicable
Adobe, Inc. [USA]	Website marketing analytics	N	None	Not applicable	Not applicable
Amazon Web Services, Inc. [USA, Ireland]	SaaS products hosting	N	Business contact information	Storage, transmission, analysis	Legitimate interest
Cisco Systems	Web-based conferencing tool	Y	Business contact information	Transmission	Consent
Clari	Salesforce CRM tool	Y	Business contact information	Internal deployment	Legitimate interest
Cyxtera [USA]	SaaS products hosting	Y	Business contact information	Storage, transmission, analysis	Legitimate interest
Drift	Website chatbot	Y	Business contact information	Internal deployment	Consent
Equinix	Cloud hosting (SaaS application)	Y	Internal within Rocket only	Internal deployment	Not applicable
Facebook	Corporate member page	Y	Business contact information	Transmission	Consent
GaggleAMP	Push notifications to social media	Y	Company name, country, business contact information	Transmission	Consent
Hotjar	Website marketing analytics	N	None	Not applicable	Not applicable
IBM Corporation [USA]	Communications tool (Slack)	Y	Internal within Rocket only	Internal deployment	Internal
Level 3 Communications	VoIP	Y	Business contact information	Internal deployment	Internal
LinkedIn [USA]	Business members platform	Y	Business contact information	Prospecting	Consent
Marketo, Inc. [USA]	marketing contacts, campaigns	Y	Business contact information	Storage, transmission, editing, deleting	Consent

Microsoft Corporation [USA]	office business suite	Y	Business contact information	Storage, transmission, editing, deleting	Legitimate interest
MK Descartes	Export control compliance	Y	Business contact information	Storage	Legitimate interest
NetSuite [USA]	ERP tool	Y	Business contact information	Storage	Legitimate interest
Oracle[USA]	vendor and expense admin	Y	Business contact information	Storage	Legitimate interest
Precisely Corporation [USA]	Sales compensation tool	Y	Business contact information	Storage	Legitimate interest
Salesforce.com Inc. [USA]	Full-scale CRM solution	Y	Business contact information	Storage	Legitimate interest
Salesloft [USA]	Prospecting tool	Y	Business contact information	Storage	Consent
X (formerly Twitter) [USA]	Corporate communication channel, Website cookies	Y	Business contact information	Storage, transmission, analysis	Consent
Zoominfo	Prospecting contacts	Y	Business contact information	Storage, transmission	Consent

The third party providers named in the table above do not as a necessity have any access to personal information but we are listing them, the country of origin and their function for your information. The table does, however, specifically list also those which act as data processors to Rocket as the data controller of personal data for reason of the actual service or operations provided to Rocket, i.e. hosted applications for Rocket's multi-tenant SaaS products. For a more comprehensive explanation of these SaaS applications, please visit Rocket Software's [SaaS Privacy Notice](#).

Rocket Software has entered into data processing addenda or agreements with all third party providers to govern the processing of personal data within the contracted services. They are prohibited from using, reselling, or disclosing the personal data for any other purpose.

Processing description: The processing activities involve only basic personal information such as first and last names, a business email address and phone number as well as the company name.

International transfers: Transfer of personal data from the European Economic Area and the UK to the other countries listed below will be subject to Rocket Software Group's Intercompany Framework Agreement incorporating the EU Standard Contractual Clauses.

Legal basis: Legitimate interest, to comply with legal obligations, or prior express consent, as the case may be.

Retention period: For the duration of the auxiliary services and some time afterwards (up to ca. 10 years) for financial accounting and income administration, tax authorities, or the defense of legal interests.

Rocket Subsidiary Affiliates

Rocket entities listed below engage personnel to provide service support in connection with contracted Services. This support and management includes activities related to product management and customer support.

Location
Rocket Affiliate name

Computer Corporation of America	United States
Rocket Software UK Limited	United Kingdom
Rocket Software B.V.	Netherlands
SAS Rocket Software	France
Rocket Software Pty Ltd	Australia
Rocket Software Deutschland GmbH	Germany
Rocket Software Development Pvt Ltd	India
Rocket Software Canada, Inc.	Canada
Rocket Software (Beijing) Co. Ltd.	China
Rocket Software Japan KK	Japan
Rocket Software Lithuania UAB	Lithuania
Rocket Software Switzerland, SA	Switzerland