EFFICIENT IMPLEMENTATION WITH EXPERT CARE FROM ASG TECHNOLOGIES

ASG-Zara Quick Start Implementation Service

UNDERSTANDING ASG-ZARA

Automated Tape Management

ASG-Zara is a cost-effective, online media management system. ASG-Zara secures, audits, and monitors valuable IT data in a mainframe environment, while providing real-time access to tape management data.

ASG-Zara provides easy-to-use formatted screens, simple operator commands, and online options for customizing the system. ASG-Zara tracks all dataset contents on a volume, determines tape status, and performs its own database maintenance. Other features include transient tape support, SAF security, optional SMP / E support, alphanumeric volser support, peer-to-peer communication with silo devices, electronic vaulting support, real-time off-site storage management, and external label printing. ASG-Zara tracks the physical location and contents of every volume, whether in the data center or off-site, and provides this information through online displays and hard copy reports.

IMPLEMENTING ASG-ZARA QUICKLY

By taking advantage of the extensive knowledge and experience of ASG Technologies' product experts, our Customers are able to quickly and smoothly implement our solutions. Our subject matter experts have been involved with a wide variety of Customer environments and make it their mission to ensure that our Customers gain a good understanding of the product during the implementation, so that they become self-sufficient and gain maximum benefits from all aspects of the solution.

DEPLOY ASG WITH EXPERT GUIDANCE

The ASG-Zara Quick Start Implementation Service offers fast and effective deployment of ASG-Zara software, drawing on methodologies proven successful on multiple Customer sites. This integrated package of services is based on a Customer-focused 1.5 to 4.5-day approach that is outlined below.

- Installation of ASG-Zara / Setup – 0.5 day
- Basic product implementation and customization – 0.5 day
- Administrator and End User training – 0.5 day
- Additional Option: Workshop to migrate current management system to ASG-Zara – 3 days*
  *If Additional training is elected than the total days would be 4.5 days

OBJECTIVES

- Installation and site configuration of ASG-Zara
- Initial training for the ASG-Zara Administrators and End Users
- Ensure optimum performance
- Ensure roll-out readiness

DELIVERABLES

INTRODUCTION / ANALYSIS

• Determine Customer requirements / objectives for media management

• Determine general requirements for standard media management

• Determine general requirements for vault management

• Give some specific examples for Customer environment

PRE-IMPLEMENTATION CUSTOMER RESPONSIBILITIES

• Load libraries from shipped tape

• Allocate product control file

PRODUCT CUSTOMIZATION

• Modify run-time settings (setup environment specific defaults)

• Setup ASG-Zara Internal security access

• Make product accessible in both batch and on-line modes

• Code a sample to setup volume pools

• Code standard multi file / multi volume handling

• Assist in implementing ASG-Zara to handle media requests

PRODUCT TRAINING

• Provide training to Customer personnel in the access and use of the product.

• **Administrator and End User training:** This 2-day course is designed for users, administrators, and programmers who use ASG-Zara. After this class, attendees will understand how to implement and use ASG-Zara to automatically handle media requests.

• **Migration Workshop (Optional):** This 3-day workshop will help analyze and set up migration routines to populate the ASG-Zara database with entries from your current management systems.

ENSURE OPTIMUM PERFORMANCE

• Ensure that media management response times are acceptable for Customer needs

• Adjust product run-time settings as needed

ENSURE ROLL-OUT READINESS

• Exercise the entire media management process

ROLL-OUT TO THE ENTERPRISE

• Provide training to Customer personnel in the access and use of the product

• Ensure that all personnel have the appropriate access to the product