



*Frequently  
Asked Questions*  
Why Should I Upgrade  
to Rocket® SB+ 6.4.0?



## **Why Should I Upgrade to Rocket® SB+ 6.4.0?**

### *A Series of Frequently Asked Questions and Their Answers*

If you have a question that is not covered in the FAQ document, please contact your support provider.

#### **Q: Will I have to pay for this upgrade to Rocket SB+ 6.4.0?**

A: There is no charge to upgrade to SB+ 6.4.0 if you are currently on maintenance. If you are not active on maintenance, you will need to reinstate with your Rocket Software provider.

#### **Q: What are some of the new features found in Rocket SB+ 6.4.0?**

A: Along with the many fixes and enhancements (numbering over 500) that have been made in the 6.x code stream for Rocket SB/XA that were also included in Rocket SBClient, specifically we have recently added support for SSH when using the 6.3.0 and above version of both Rocket SB+ and Rocket SBClient. SSH was a commonly requested feature by customers as it is considered to be a common interface that offers both high security and performance. Additionally, we have included integration with Rocket Aldon Lifecycle Manager. In conjunction with SB+, Aldon allows you to manage multiple versions of programs, screens, or paragraphs. You can easily change and compare those changes across all the various versions.

#### **Q: What additional concerns do I need to consider when upgrading to Rocket SB+ 6.4.0 from a previous version?**

A: All of the functionality in earlier versions of SB+ is supported in SB+ 6.4.0. On SB+ 6.4.0, you are taking steps to accessing the functionality found in SB/XA without the need to move to the Rich Client architecture or display. Individual users can choose whichever client they prefer – char, GUI, or XUI. SB+ 6.4.0 supports a minimum of Rocket® UniVerse 11.1 or Rocket® UniData 7.3 database. The recommended minimum operating system requirements are Microsoft Windows Server 2008 or 2012, or Microsoft Windows 7 or 8. Microsoft Windows 10 will be coming soon.

#### **Q: What tools are available to help with the upgrade process?**

A: Rocket created an upgrade tool to help guide you through the upgrade process. Along with the available documentation, the tool identifies, automates and drives the upgrade steps so you can avoid the many pitfalls that may be encountered when moving to a new version.

**Q: Is there anyone at Rocket who can help with the upgrade process or be available if I need additional support?**

A: Yes, Rocket Software is offering remote development support to customers who are moving from SB+ 5.5 or older who are also active on maintenance. In addition, Rocket Software has a MultiValue Professional Services team available for a fee. Your Solution Partner or Rocket Support (if you are active on maintenance) can also be available to provide additional assistance.

**Q: How long should upgrading to Rocket SB+ 6.4.0 take me from our previous version?**

A: The upgrade time is dependent on the complexity of your application. In some cases, it could be just a matter of hours. However, we anticipate that an average upgrade should take a couple of days using the upgrade tool to walk you through all of the necessary steps. One customer indicated that their application contained over 11,000 screens, 10,000 processes, 3,000 basic programs, and 90,000 field definitions. They are now running their product on version 6.x and are looking forward to taking advantage of meeting their clients' current-day expectations, being on a current platform and securing the time to investigate using XAML. The customer said that Rocket delivered a product that completely allows them to move forward while retaining all of their investment in their software package and made the process as painless as possible.

**Q: I am not currently on maintenance, but the new features of Rocket SB+ 6.4.0 are of interest to me. How can I take advantage of them?**

A: You must be active on maintenance to be eligible to upgrade.