

## EMPOWER YOUR SCHEDULERS, OPERATORS AND ADMINISTRATORS WITH EXPERT TRAINING

ASG-TMON Training Services

### TRAINING SOLUTIONS THAT EMPOWER YOUR ADMINISTRATORS AND USERS

#### TRAINING INCLUDES

- A set of training modules, specifically designed for the audience
- At least one hands-on lab exercise per module
- Training materials
- A certification of participation

#### ASG-TMON REPORT WRITER

This one-day course is designed for Systems Programmers, Technical Support, and Technical Managers. The course provides participants with the knowledge they need to produce reports against ASG-TMON™ data to help resolve performance problems, produce daily common reports, and manage data for archiving.

#### ASG-TMON FOR CICS – PERFORMANCE MONITOR

This one-day course is designed for Systems Programmers, Technical Support, and Operators. The course provides participants with the knowledge they need to resolve common performance problems such as looping transactions, enqueues, and transaction delays in CICS.

#### ASG-TMON FOR CICS – SYSTEM ADMINISTRATION AND CUSTOMIZATION

This one-day course is designed for Systems Programmers and Technical Support Professionals. The course provides participants with the knowledge they need to customize ASG-TMON for CICS for global monitoring of their CICS performance. Students will learn how to set up system administration.

#### ASG-TMON FOR z/OS – PERFORMANCE MONITOR

This one-day course is designed for Systems Programmers, Technical Support, and Operators. The course provides participants with the knowledge they need to resolve common performance problems such as enqueues, job loops, and job delays in z/OS.

ASG Professional Services provides flexible, effective training solutions that enable your IT staff to expertly tackle even the most challenging projects. With ASG education and training services, your staff will learn how to optimize the implementation and use of ASG Technologies' solutions across your enterprise, eliminating the need for spending on remedial learning activities

#### DELIVERING FLEXIBILITY, EXPERIENCE, AND RESULTS

ASG Technologies' Professional Services makes it easy to choose the training that best satisfies the needs of your organization. We tailor training to suit your needs and make every effort to schedule classes at your convenience. If you need more than one week to meet all of your training requirements, we will schedule the same Education Consultant for all your sessions, whenever possible.

Our classes offer highly qualified instructors and extensive hands-on practice along with a variety of easy-to-use training materials, including handbooks, online help, and online resources. ASG Professional Services is committed to exceeding your expectations by providing the highest quality education and training services available in the IT industry.

## ASG-TMON FOR z/OS – SYSTEM ADMINISTRATION AND CUSTOMIZATION

This one-day course is designed for Systems Programmers and Technical Support Professionals. The course provides participants with the knowledge they need to customize ASG-TMON for z/OS in their environment for I/O and storage monitoring, workload monitoring, and exception monitoring.

## ASG-TMON FOR TCP / IP – PERFORMANCE MONITOR

This one-day course is designed for Systems Programmers, Technical Support Professionals, Network Administrators, and Operations Management Staff. The course teaches students how to fully utilize the facilities of ASG-TMON for TCP / IP to optimize the performance of their z/OS-centric TCP / IP network and dependent application systems.

## ASG-TMON FOR Db2 – SYSTEM ADMINISTRATION AND CUSTOMIZATION

This one-day course is designed for Database Administrators and Systems Programmers. The course provides participants with the knowledge they need to customize ASG-TMON for Db2 for global monitoring of their Db2 performance. Students learn how to set up advanced functions such as user commands and remote sessions. They use Monitor Controls to set up security and tune monitor parameters

## ASG-NAVIPLEX

This one-day course is designed for Systems Programmers, Technical Support, Network Administrators and Operators. The course provides participants with the knowledge they need to customize ASG-Naviplex software in their environment to produce meaningful enterprise-wide statistical and graphical representations and make informed decisions. Students will learn and gain an understanding of data reporting and exception monitoring.

## OFFERING EASY AND CONVENIENT SCHEDULING

Leveraging vast education and training resources and employing many Education Consultants, ASG accommodates all requests for scheduling based on the date requested, when sessions are available, and when they are confirmed. After your education and training request is scheduled and confirmed, you will receive a confirmation letter for your records

## OFFERING ON-SITE TRAINING

As a highly valued ASG Technologies customer, you will enjoy flexible and convenient training classes at your own facility. To help us present a training event that is highly informative and supports all students in meeting the learning objectives, please view our tips below for provisions:

- A facility that enables students to be away from daily activities
- A writing board and markers
- Access to the environment containing the software solution
- Workstation access for students and for the instructor
- The capability to project from the instructor's workstation

When on-site training is not feasible due a lack of facilities, ASG will work with you to find a suitable training location.

### FOLLOW US



[www.asg.com](http://www.asg.com)

ASG Technologies is a global software company providing the only integrated platform and flexible end to end solution for the information powered enterprise. ASG is the only solutions provider for both Information Management and IT Systems and has over 3,500 customers worldwide. To learn more visit [www.asg.com](http://www.asg.com).

ASG Technologies | 1.239.435.2200 or 1.800.932.5536 | 708 Goodlette Road North, Naples, Florida USA 34102 | [www.asg.com](http://www.asg.com)

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