Rocket software

Rocket® Self-Service Automation

Securely extend and accelerate the reach of enterprise automation and empower business users with Self-Service Automation

Relying on users to make phone calls, send emails, or submit service desk tickets to check the status of business-critical workloads is inefficient, costly, and delays workflow management.

The self-service automation add-on for Rocket® Zena™ or Rocket® Enterprise Orchestrator gives business users the visibility, control, and responsiveness they need with push-button control of automation built by IT or automation experts. This preserves robust security and compliance for all centralized business processes, while delegating the trigger to authorized users. Users will see only automation they are specifically authorized to trigger or respond to.

Benefits and Features

Focus on what's important
Users can easily trigger activities and monitor status, thus reducing IT tickets and accelerating automation adoption.

Increase security and compliance
Simple push-button control enables timely initiation of authorized processes, reduces the need for shadow/embedded IT, and increases auditing compliance.

Improve customer service
Extend access by clearly displaying job and workflow status in an interface all users can understand.

Accessible on mobile devices
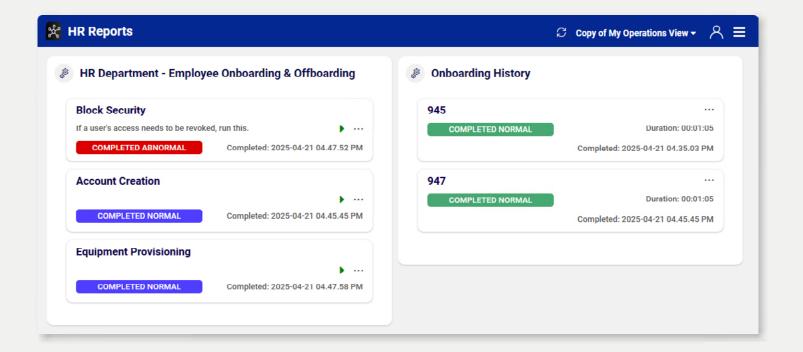Users can monitor the status of scheduled workflows anytime, anywhere.

With the self-service automation add-on, you can:

Provide secure automation

Deliver protected and compliant business workflows by upholding IT-built automation controls. This approach safeguards centralized processes while empowering authorized users to independently trigger or respond to specific workflows they can access.

Break down automation silos

Empower business users with advanced automation without relying on unsanctioned tools or systems outside the IT department's control.

HR Reports

↻ Copy of My Operations View ▾

HR Department - Employee Onboarding & Offboarding

Block Security
If a user's access needs to be revoked, run this.
COMPLETED ABNORMAL   Completed: 2025-04-21 04.47.52 PM

Account Creation
COMPLETED NORMAL   Completed: 2025-04-21 04.45.45 PM

Equipment Provisioning
COMPLETED NORMAL   Completed: 2025-04-21 04.47.58 PM

Onboarding History

945
COMPLETED NORMAL   Duration: 00:01:05
Completed: 2025-04-21 04.35.03 PM

947
COMPLETED NORMAL   Duration: 00:01:05
Completed: 2025-04-21 04.45.45 PM

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Empower users and streamline IT
with Rocket® Self-Service Automation

Talk to an expert