



DATASHEET

Rocket D3 Introductory HealthCheck

Improve the Overall Performance of Your D3 Environment

- Get a system analysis to discover issues and model optimal usage
- Receive recommendations for improved system performance and efficiency
- Add options to implement and maintain optimized systems year round

Whether you need to fine-tune application performance, modernize your operations, analyze a new environment after moving to a new host or operating system, or expand your business, a HealthCheck from Rocket Customer Solutions Engineering (CSE) can provide the critical information you need to get the most from your Rocket® D3 investment.

Your HealthCheck project will commence with a call to help the CSE team understand your goals, requirements and logistics, along with your vision for team participation. Our D3 experts will analyze your system remotely, gathering information to help identify opportunities to improve server performance and stability—without interrupting your business operations. We'll help isolate and remedy issues for optimal system performance, and design and implement an effective plan to optimize for your current needs.





► Get a system analysis to discover issues and model optimal usage

A Rocket consultant will review and assess your current system environment, from accumulated performance statistics and configuration file settings, to system paging and swapping rates. If Rocket D3 Hot Backup is running on your system, we'll provide a complete review of error logs and configuration parameters for problem indicators. Gathering and analyzing this information provides a wealth of critical insight into the history of your system, usage patterns, stress points and potential problem areas.

After completion of the HealthCheck, we'll email you a summary report of our findings, along with recommendations outlining the necessary steps to create a more efficient system. Those recommendations may include additional hardware needed to accommodate software demand, or product upgrades that will enhance system performance.

► Receive recommendations for improved system performance and efficiency

As part of the HealthCheck, our experts will offer suggestions for improving memory usage, as well as a suggested full-system maintenance schedule designed to ensure your system continues to run efficiently. We'll also cover operational procedures for D3 within the Hot Backup environment, ensuring D3 is properly configured to replicate the critical data you require for business continuity in a disaster recovery scenario.

Our experts will also perform additional diagnostics on applicable production files and review temporary file usage. These details will help you to determine where any bottlenecks are, and whether they're caused by hardware issues or database configuration. Your system will become more efficient and responsive to the varying capacity requirements of your business operations as you continue to fine tune it.

► Add options to implement and maintain optimized systems year round

Your D3 Introductory HealthCheck will include expert recommendations for ways to optimize your D3 environment, but it does not include implementation—you choose which recommendations to implement and when. You have the option of doing everything in-house, contracting with the Rocket team, or a combination of the two. You can also add support services to your HealthCheck project, such as:

- **Staff mentoring:** We can incorporate additional time for mentoring so your employees can learn from our DBA Advisor while he or she is reviewing your server.
- **Preventive care:** We can help you build and execute the preventive care schedule that best fits your needs, helping maintain the optimized state of your system throughout the year.

As you make decisions following the delivery of our final analysis and recommendations, be assured the Rocket CSE team will be standing by to assist you. We'll also update your upgrade readiness records with the information we're gathered, highlighting any preparation work required for future product upgrades.

The D3 Introductory HealthCheck will help you put a plan in place to ensure the continuing performance and efficiency of your D3 system, making it easier to meet the current and future demands of your business.



-  rocketsoftware.com
-  info@rocketsoftware.com
-  US: 1 877 577 4323
EMEA: 0800 520 0439
APAC: 1800 823 405
-  twitter.com/rocket
-  www.linkedin.com/company/rocket-software
-  www.facebook.com/RocketSoftwareInc
-  blog.rocketsoftware.com