

UPGRADE ASG-LCM™ WITH EXPERT ASSISTANCE FROM ASG TECHNOLOGIES

ASG-Life Cycle Manager (LCM) Upgrade Services

UNDERSTANDING ASG-LCM™

Z/OS LIFE CYCLE MANAGEMENT

ASG-LCM is a Source and Configuration Management product that provides a control and management solution for source and configuration processes.

By taking advantage of the extensive knowledge and experience of ASG's product experts, our customers are able to quickly and smoothly implement our solutions. Our subject matter experts have been involved with a wide variety of customer environments and make it their mission to ensure that our customers gain a good understanding of the product during the implementation, so that they become self-sufficient and gain maximum benefits from all aspects of the solution.

The ASG-LCM 6.2 Upgrade Service is based on a comprehensive set of tools and practices that provide a repeatable process to quickly and efficiently upgrade the LCM pre 6.2 release to the current GA 6.2 release with all maintenance applied.

Quick Start Implementation Service is based on the use of ASG-Express-ICM to install and customize the product. ASG-Express-ICM is a feature available at no extra charge to ASG-LCM customers. It provides a comprehensive and robust set of tools to assist both novices and experts to quickly and easily install, configure and maintain the ASG-LCM product in the site's environment.

WHAT YOU CAN EXPECT

The ASG-LCM 6.2 Upgrade Service offers fast and effective deployment of ASG-LCM software, using an approach which has been successful on many customer sites. This integrated package of services is based on a proven, customer-focused five day approach and methodology which includes the following steps:

- Overview presentation and orientation meeting
- Installation and Configuration of ASG-LCM
- Conversion of skeletons/CLISTS
- Conversion of first LCM Database
- Administrator Training (basic)
- Additional Option: Conversion of additional LCM Databases if requested

DELIVERABLES

INTRODUCTION / ANALYSIS

- Determine customer requirements/objectives
- Determine general requirements for customer environment

PRE-IMPLEMENTATION CUSTOMER RESPONSIBILITIES

- Download ASG-Express-ICM product and documentation from ASG-ISP site
- Upload ASG-Express-ICM product to mainframe host system
- Download ASG-LCM Product/Manuals/Current Maintenance from ASG/ISP.
- Upload Product and Maintenance Datasets to mainframe host system
- Place Product Manuals on site's intranet/shared LAN drive for access
- Answer questions on Installation Worksheet

CONVERSION OF INITIAL LCM CUSTOMER DATABASE

- Conversion and testing of existing JCL Skeletons and CLISTS.
- Conversion and test of initial LCM database to 6.2

PRODUCT SMP/E INSTALLATION AND CUSTOMIZATION

- Install ASG-Express-ICM Product
- Expand distribution media files for ASG-LCM
- Perform SMP/E installation of base product and any current maintenance
- Build customized JCL from Product Installation Worksheet answers
- Perform customized installation process provided by customization utility
- Activate and Verify included components
- Verify parameters and end-user access
- Installer/Administrator training concurrent with above activities

ROLLOUT TO THE ENTERPRISE

- Provide training to customer personnel in the access and use of the product
- Ensure that all personnel have the appropriate access to the product

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