

EFFICIENT IMPLEMENTATION WITH EXPERT CARE FROM ASG TECHNOLOGIES

ASG-TriTune Quick Start Implementation Service

UNDERSTANDING ASG-TRITUNE

z/OS Application Performance Management

ASG-TriTune isolates the sources of excessive processing more efficiently than traditional application performance analysis products. ASG-TriTune improves applications throughput and lowers CPU consumption by pinpointing application execution delays. It provides proactive performance analysis and tuning that helps optimize enterprise application performance across z/OS applications. It can assist in the identification of wasted CPU consumption, delays and excessive I / O, leading to improved processor utilization, deferred capacity increases, and reduced chargeback costs. ASG-TriTune saves application performance personnel time in resolving performance issues.

IMPLEMENTING ASG-TRITUNE QUICKLY

By taking advantage of the extensive knowledge and experience of ASG Technologies' product experts and implementation service team, you can implement our solutions quickly and smoothly. ASG subject matter experts have been involved with a wide variety of Customer environments and make it their mission to ensure our Customers gain a clear understanding of the product during implementation. In this way, your team becomes self-sufficient and gains maximum benefits from all aspects of the solution.

The ASG-TriTune Quick Start Implementation Service is based on the use of ASG-Express-ICM to install and customize the product. ASG-Express-ICM is a feature available at no extra charge to ASG-TriTune Customers. It provides a comprehensive and robust set of tools to assist both novices and experts to quickly and easily install, configure and maintain the ASG-TriTune product in the site's environment.

DEPLOY ASG WITH EXPERT GUIDANCE

The ASG-TriTune Quick Start Implementation Service offers fast and effective deployment of ASG-TriTune software, drawing on methodologies proven successful on multiple Customer sites. This integrated package of services is based on a Customer-focused 2 to 4-day approach that is outlined below:

- Installation and Configuration of ASG-TriTune, Administrator Training – 1 day
- End User Training (basic) – 1 day
- Optional CICS and DB2 Training – 1 day (each)
- Additional Option: Advanced User Workshop Days if requested

OBJECTIVES

- Installation and site configuration of ASG-TriTune
- Initial training for the ASG-TriTune Administrators and End Users
- Ensure optimum performance
- Ensure roll-out readiness

DELIVERABLES

INTRODUCTION / ANALYSIS

- Determine Customer requirements / objectives
- Determine general requirements for Customer environment

PRE-IMPLEMENTATION CUSTOMER RESPONSIBILITIES

- Download ASG-Express-ICM product and documentation from ASG-ISP site
- Upload ASG-Express-ICM product to mainframe host system
- Download ASG-TriTune Product / Manuals / Current Maintenance from ASG / ISP
- Upload Product and Maintenance Datasets to mainframe host system
- Place Product Manuals on site's intranet / shared LAN drive for access
- Answer questions on Installation Worksheet

PRODUCT SMP / E INSTALLATION AND CUSTOMIZATION

- Install ASG-Express-ICM Product
- Expand distribution media files for ASG-TriTune
- Perform SMP / E installation of base product and any current maintenance
- Build customized JCL from Product Installation Worksheet answers
- Perform customized installation process provided by customization utility
- Activate and Verify included components
- Verify parameters and end-user access
- Installer / Administrator training concurrent with above activities

PRODUCT TRAINING

- Provide training to Customer end users

ROLL-OUT TO THE ENTERPRISE

- Provide training to Customer personnel in the access and use of the product
- Ensure that all personnel have the appropriate access to the product

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ASG Technologies is a global software company providing the only integrated platform and flexible end to end solution for the information powered enterprise. ASG is the only solutions provider for both Information Management and IT Systems and has over 3,500 customers worldwide. To learn more visit www.asg.com.

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