Rocket®software

Rocket® MultiValue HealthCheck

Maximize Performance of Your Rocket MultiValue Systems

Do you want to fine-tune application performance? Analyze a new environment after moving to a new host or operating system? Modernize your operations and/or expand your business? A HealthCheck from Rocket MultiValue (MV) Professional Services can provide the critical information you need to get the most from your Rocket® MV products.

What to Expect

Your HealthCheck project kicks off with an Expectations and Logistics call to understand your goals, requirements, logistics, and team participation. Our experts will gather information and analyze your system, focusing on areas that will most effectively improve overall server performance and stability.

The Comprehensive HealthCheck includes a Findings and Recommendations Report tailored to your requirements, giving you the opportunity to ask questions and discuss next steps. You can implement our recommendations yourself, or choose to engage in an Extended HealthCheck where a Rocket MV Consultant creates a Care Plan to implement the HealthCheck recommendations and execute that plan.

We can perform your HealthCheck on-site or remotely, saving you travel expenses and securing a faster start. Either way, we can help you maximize the value of your Rocket MV investment.

Benefits/Features

Customized expert analysis and support

Get recommendations for improved performance, modernization, and growth

Add options to implement and maintain optimized systems year round

Customized expert analysis and support

Comprehensive HealthCheck

Our most popular engagement, and the one we recommend to most customers, includes an Expectations and Logistics Call to clarify your unique requirements, followed by expert analysis of your server. We prepare a detailed Findings and Recommendations Report that we review with your team. To maximize the effectiveness of your HealthCheck, the report provides a roadmap for optimizing your data server.

Extended HealthCheck

This extends the HealthCheck by having a Rocket MV Consultant implement the recommendations from the HealthCheck Findings and Recommendations Report. It's particularly useful for customers who have minimal or inexperienced MV staff in-house.

Get recommendations for improved performance, modernization, and growth

The Findings and Recommendations Report is an important component of your HealthCheck. Written remotely at the end of the engagement, the report explains the items reviewed, issues discovered, corrective actions required, and recommendations to improve system performance and support modernization.

Once you've had time to read through the report, our experts will review it with you and your staff during a scheduled conference call. This is an opportunity to clarify the findings and get answers to your questions.

If you're ready to get started with a Rocket Software MultiValue HealthCheck, want to learn more, or need a quote, contact your Rocket account executive or Rocket Partner or email solutioning@rocketsoftware.com.

Rocket software

Modernization. Without Disruption.™

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MAR-10350_RS-MV-Healthcheck_Brochure_V3