

EMPOWER YOUR SCHEDULERS, OPERATORS, AND ADMINISTRATORS WITH EXPERT TRAINING

ASG-Enterprise Orchestrator™ Training Services

OVERVIEW

ASG Professional Services provides flexible, effective training solutions that enable your IT staff to expertly tackle even the most challenging projects. With ASG education and training services, your staff will learn how to optimize the implementation and use of ASG Technologies' solutions across your enterprise, eliminating the need for spending on remedial learning activities.

DELIVERING FLEXIBILITY, EXPERIENCE, AND RESULTS

ASG Technologies' Professional Services makes it is easy to choose the training that best satisfies the needs of your organization. We tailor training to suit your needs and make every effort to schedule classes at your convenience. If you need more than one week to meet all of your training requirements, we will schedule the same Education Consultant for all your sessions, whenever possible.

Our classes offer highly qualified instructors and extensive hands-on practice along with a variety of easy-to-use training materials, including handbooks, online help, and online resources. ASG Professional Services is committed to exceeding your expectations by providing the highest quality education and training services available in the IT industry.

OFFERING EASY AND CONVENIENT SCHEDULING

Leveraging vast education and training resources and employing many Education Consultants, ASG accommodates all requests for scheduling based on the date requested, when sessions are available, and when they are confirmed. After your education and training request is scheduled and confirmed, you will receive a confirmation letter for your records.

OFFERING ON-SITE TRAINING

As a highly-valued ASG Technologies customer, you will enjoy flexible and convenient training classes at your own facility as a paid professional service. To help us present a training event that is highly informative and supports all students in meeting the learning objectives, please view our tips below for provisions.

- A facility that enables students to be away from daily activities
- A writing board and markers
- Access to the environment containing the software solution
- Workstation access for students and for the instructor
- The capability to project from the instructor's workstation

When on-site training is not feasible due to a lack of facilities, ASG will work with you to find a suitable training location.

TRAINING INCLUDES:

- A set of training modules for each new administrator
- Hands-on lab exercise per module
- Training materials

COURSES

ASG-ENTERPRISE ORCHESTRATOR SCHEDULERS WORKBENCH

This 2-day course is intended for any Schedulers / Developers of ASG-Enterprise Orchestrator Process Automation. Attendees will receive a core set of material necessary to build and deliver Process solutions for the daily schedule. Topics will include Tasks, Processes, Triggers, Calendars, Variables, Actions / Alerts, Reporting, and more.

Students will work through a series of labs to build solution examples directly in your environment for easy access and review after the course is over. The solution examples will include multiple Use Case scenarios for automating Processes. Based on class interactions and attendee experience, we may also incorporate Use Case scenarios that reflect an existing need as necessary and time allows.

Optionally you may add one or more days to this course to provide a more customized curriculum. This could be necessary when you have more experienced Users or a clear understanding of the types of solutions that you require. We may spend additional time on your specific Use Cases and other advanced product areas that result in more prototypical solutions.

ASG-ENTERPRISE ORCHESTRATOR OPERATORS WORKBENCH

This ½-day course is intended for any Operator Users of ASG-Enterprise Orchestrator. Attendees will learn all of the concepts necessary for monitoring and managing the daily workload production within ASG-Enterprise Orchestrator. The basic topics will include Alerts, Controlling Processes, Logs, Running Reports, and more.

Operators will cover monitoring by exception using the ASG-Enterprise Orchestrator Alerts Console. They will learn how to go from Alert to drilling into the referenced Process to determine and report root cause analysis for a problem. Users will understand how to inspect the Workload Process details as well as manage and take corrective actions in order to keep the daily workload moving.

Depending on the availability and work schedules of your Operations staff, you may consider scheduling more than one ½-day pass at this class. We can also offer an abridged 2-hour version (instead of 4) to provide more flexibility in your ability to train different Users. There is some natural overlap in this class with the Schedulers Workbench Users. They may opt out of this one as necessary.

ASG-ENTERPRISE ORCHESTRATOR ADMINISTRATORS WORKBENCH

This ½-day course is intended for those Power Users of ASG-Enterprise Orchestrator who will be responsible for the overall product Administration. The topics may include Roles, Users, Agents, Server Properties, and ASG-Enterprise Orchestrator Sync.

Attendees will learn concepts for creating a Security model within ASG-Enterprise Orchestrator that best fits your implementation. They will learn how to register and make available Agents to Schedulers. For new implementations, this time is best spent actually setting the necessary Server Properties and designing a based Security model for the environment. For Multi-Server ASG-Enterprise Orchestrator environments, we may also provide an introduction into using ASG-Enterprise Orchestrator Sync for the promotion of changes between environments (DEV, QA, PROD, etc.).

FOLLOW US



www.asg.com

ASG Technologies is a global software company providing the only integrated platform and flexible end to end solution for the information powered enterprise. ASG is the only solutions provider for both Information Management and IT Systems and has over 3,500 customers worldwide. To learn more visit www.asg.com.

ASG Technologies | 1.239.435.2200 or 1.800.932.5536 | 708 Goodlette Road North, Naples, Florida USA 34102 | www.asg.com

© 2021 ASG Technologies Group, Inc.

All products mentioned are trademarks or registered trademarks of their respective holders.

ASG_Enterprise_Orchestrator_Training_20210114en