

EMPOWER YOUR STAFF WITH EXPERT TRAINING

ASG-Z Suite Training Services

OVERVIEW

ASG Professional Services provides flexible, effective training solutions that enable your IT staff to expertly tackle even the most challenging projects. With ASG education and training services, your staff will learn how to optimize the implementation and use of ASG Technologies' solutions across your enterprise, eliminating the need for spending on remedial learning activities.

DELIVERING FLEXIBILITY, EXPERIENCE, AND RESULTS

ASG Technologies' Professional Services makes it is easy to choose the training that best satisfies the needs of your organization. We tailor training to suit your needs and make every effort to schedule classes at your convenience. If you need more than one week to meet all of your training requirements, we will schedule the same Education Consultant for all your sessions, whenever possible.

Our classes offer highly qualified instructors and extensive hands-on practice along with a variety of easy-to-use training materials, including handbooks, online help, and online resources. ASG Professional Services is committed to exceeding your expectations by providing the highest quality education and training services available in the IT industry.

OFFERING EASY AND CONVENIENT SCHEDULING

Leveraging vast education and training resources and employing many Education Consultants, ASG accommodates all requests for scheduling based on the date requested, when sessions are available, and when they are confirmed. After your education and training request is scheduled and confirmed, you will receive a confirmation letter for your records.

OFFERING ON-SITE TRAINING

As a highly-valued ASG Technologies customer, you will enjoy flexible and convenient training classes at your own facility. To help us present a training event that is highly informative and supports all students in meeting the learning objectives, please view our tips below for provisions.

- A facility that enables students to be away from daily activities
- A writing board and markers
- Access to the environment containing the software solution
- Workstation access for students and for the instructor
- The capability to project from the instructor's workstation

When on-site training is not feasible due a lack of facilities, ASG will work with you to find a suitable training location.

TRAINING INCLUDES:

- A set of training modules for each new administrator
- Hands-on lab exercise per module
- Training materials
- A certification of participation

ASG-ZEBB – NEW USER

The course (1 day) is intended for beginning ASG-Zebb users, scheduling staff, operations staff (however, the operator training course is recommended), and experienced users who want a refresher course. In 4 modules students receive knowledge and insight into all basic aspects of ASG-Zebb, such as Restart Terminology, Definitions, Restart process and special ASG-Zebb features.

ASG-ZEKE – NEW ADMINISTRATOR / USER

The course (2 days) is intended for beginning ASG-Zeke users, scheduling staff, operations staff (however, the operator training course is recommended), and experienced users who want a refresher course. The content of the course is divided into 8 modules: Introduction to ASG-Zeke Enterprise Scheduling, ASG-Zeke Events, Scheduling Criteria, Dispatching Prerequisites, Condition Codes & Variables, Work Center Events, ASG-Zeke Report and ASG-Zeke Online Security.

ASG-ZEKE / ASG-ZEBB – NEW OPERATORS

The course (1 day) is intended for beginning ASG-Zeke / ASG-Zebb operations staff experienced users who want a refresher course. The content of the course covers the following topics: ASG-Zeke / ASG-Zebb fundamentals / concepts, ASG-Zeke Display Control, Controlling ASG-Zeke / ASG-Zebb through Schedule View and Command Functions.

ASG-ZEKE – ADVANCED TRAINING

This course (1 day) comprises 7 comprehensive modules and is intended for experienced ASG-Zeke administrator and advanced users. The content of the course covers more advanced topics such as: Logical resources, ZEKESSET, Variables, CDATE, Work Centers, Web Services, Simulation and Import / Export.

ASG-ZACK – NEW USER

The course (1 day) is intended for beginning ASG-Zack users and / or administrators for automation. The content of the course covers the following topics: Fastpath, Defining Events, Create Rules, Scheduling with Occurs / Calendars, ASG-Zack Variables, ASG-Zack Console, Batch Utilities, Operator Commands and Maintaining ASG-Zack Online Security.

ASG-ZARA – NEW USER

The course (1 day) is intended for beginning ASG-Zara users. The content of the course covers the following topics: View Volume / File Information, Alter / Maintain Volume Information, SCRATCH Processing, OFFSITE Processing, Issue Messaging / Labels, Operator Command, Electronic Vaulting and Automatic Backup.

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ASG Technologies is a global software company providing the only integrated platform and flexible end to end solution for the information powered enterprise. ASG is the only solutions provider for both Information Management and IT Systems and has over 3,500 customers worldwide. To learn more visit www.asg.com.

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