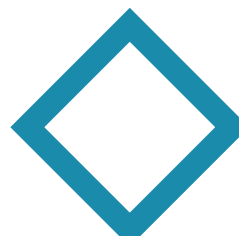




Frequently Asked Questions Why Should I Upgrade to Rocket U2 Web DE 5.2.0?



Why Should I Upgrade to Rocket® U2 Web DE 5.2.0?

A Series of Frequently Asked Questions and Their Answers

If you have a question that is not covered in the FAQ document, please contact your support provider.

Q: Will I have to pay for this upgrade to Rocket U2 Web DE 5.2.0?

A: There is no charge to upgrade to U2 Web DE 5.2.0 if you are currently on maintenance; however, if you are not active on maintenance, you will need to reinstate with your Rocket Software provider.

Q: What are some of the new features found in Rocket U2 Web DE 5.2.0?

A: U2 Web DE 5.2.0 brings several key features to the product as compared to previous versions of U2 Web DE. Here's why you should strongly consider upgrading to 5.2.0:

- Our Scheduler better manages the routing of requests and web share consumption. The server-side load balancing means that you no longer need to purchase additional connection pools every time you add a new web or app server.
- The Scheduler also improves business continuity and reduces interruptions to operations due to the pause and restart of the data server functionality. When pausing accounts, requests will continue to queue. Upon restart, those waiting requests will be processed. Requests are not lost and any new object code is recognized without having to take down your website.
- You can leverage the power of Rocket® UniVerse NLS or Rocket® UniData I18N to allow your web application to span the globe and run in the language of your customer.
- Leveraging SSL for encryption of data between the web server and U2 data server ensures your data is transmitted securely.
- Monitoring enhancements such as a traffic light indicator illustrate the system's performance statistics, response time tracking, license consumption, and provide better exception reporting. All of this information helps you stay on top of the health of your system.
- And now you can expose your existing web logic for use in mobile applications via RESTful services.

Q: What additional concerns do I need to consider when upgrading to Rocket U2 Web DE 5.2.0 from a previous version?

A: All of the functionality in earlier versions of Web DE is supported in U2 Web DE 5.2.0, including the option to use either webshare architecture or connection pooling architecture. If you are moving from U2 Web DE 4.4, you can remain with the webshare architecture you are currently using. If you are moving from U2 Web DE 5.0, you can choose to remain with connection pools or revert back to using webshares. U2 Web DE 5.2.0 must be on the same serial number as your UniVerse or UniData data server and you must license a minimum of one webshare or connection pool. U2 Web DE 5.2.0 supports a minimum of UniVerse 10.3 or UniData 7.2 database, but UniVerse 11.2.3 or UniData 8.1 are recommended. The recommended minimum operating system requirements are Microsoft Windows Server 2012, or Microsoft Windows 7 or 8.

Q: What information is available to help with the upgrade process?

A: We have produced two videos to help guide you through your upgrade. See <http://www.rocketsoftware.com/products/rocket-u2-web-de> for available videos.



*Frequently Asked Questions:
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Q: Is there anyone at Rocket who can help with the upgrade process or be available if I need additional support?

A: Yes, Rocket Software has a MultiValue Professional Services team available for a fee. Your Solution Partner or Rocket Support (if you are active on maintenance) can also be available to provide additional assistance.

Q: I am not currently on maintenance, but the new features of Rocket U2 Web DE 5.2.0 are of interest to me. How can I take advantage of them?

A: You must be active on maintenance to be eligible to upgrade. You can reinstate maintenance by contacting your Rocket Software provider.