Rocket software

Rocket® Process Automation (IBM® i)

Streamline workflows and reduce costs with automation for IBM® i

Rocket® Process Automation brings intuitive, low-code automation to thousands of IBM® i workflows, applications, and sessions. Use automation to manage complicated green-screen tasks and lower the risk of human errors. Free your workforce from repetitive work and channel their talents towards growing the business. Bring legacy systems into the modern age through scalable and cost-efficient automation with Rocket® Process Automation.

Benefits/Features

Save time and money by automating IBM® i workflows
Automate IBM® i workflows for improved productivity across business operations by leveraging Rocket® Process Automation's tools with just a few clicks. For example, faster call center response times will result in a reduction in costs. These workflows can be easily updated as business needs change.

Minimize the risk of manual errors
Manual processes are time-consuming, cost-inefficient, and introduce user errors that impact business operations. These can cascade across operations unnoticed, leading to costly penalties and fines. Minimize the possibility of such conflicts through precise automation while improving your organization's ability to deliver quality experiences and meet SLAs.

Automate tasks that drive employee churn
Spur growth by ensuring your workforce can shift away from repetitive tasks towards optimizing operations. By releasing employees from manually inputting and managing processes through automation, they are free to engage in more meaningful business activities, thus improving morale and reducing turnover.

Improve customer experience
Converting repetitive, time-consuming tasks like data entry, tracking, and escalation into automated workflows allows customer service representatives to focus on higher-value customer interactions. Leverage automation to provide customer support and services with self-service tools that meet the expectations of today's modern consumers.

With Rocket® Process Automation (IBM i) you can:

Maximize the effectiveness of your automation APIs

Deploy and manage automation projects securely

Access Rocket® Modern Experience (MX) and Rocket® Automation Hub
Provides a central location of tools to quickly deploy and manage your APIs correctly, ecuring them with role-based access and separation of duties while monitoring overall use.

Experience Rocket® Intelligent Legacy Automation

Rocket® Intelligent Legacy Automation (Rocket® ILA) and its family of products, Rocket® Process Insights, Rocket® Process Automation, and Rocket® Process Integration, bring intuitive, low-code automation to thousands of IBM® i workflows, applications, and sessions. Rocket® ILA provides the clarity and tools needed to overcome ambiguity and build traction towards full IBM® i modernization and optimization.

The future won't wait—modernize today.

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