Rocket® EDX

Reliable, cost-effective EDI cloud managed service

The prosperity of your business depends on reliable digital connections with your trading partners and customers around the world. But the daily management of a healthy supply chain—complying with EDI mandates, integrating with ERP systems, and accommodating change—can often stall that success. And when you're faced with outdated, out-of-sync, or obscure EDI connections, the speed and accuracy of processing orders, acknowledgments, shipping notices, invoices, and more, also suffer.

Rocket® EDX, an EDI cloud managed service, lets you outsource all of your global EDI requirements, day-to-day tasks, and change management needs to the proven EDI experts at Rocket Software. You retain complete visibility while EDX ensures the mechanics of successful global EDI.

Whether you're in retail, wholesale trade, manufacturing, warehousing/logistics/3PL, or another high-growth, high-volume industry, Rocket EDX gives you reliable EDI that stays ahead of your business. We deliver end-to-end management of EDI B2B supply chain integration as a service, ensuring document flow with both EDI and non-EDI enabled trading partners anywhere, anytime. The service routes and monitors all EDI communications, and acknowledges and reconciles all EDI transactions. A web-based dashboard lets you track, trace, and report daily on all transactions, speeding issue resolution, and business optimization.

Product benefits

1 Fast, efficient trading partner and business system onboarding

2 Reduces TCO of B2B integration, with fast ROI

3 Speed issue resolution and business optimization

4 Integrate easily with your ERP and related business systems

5 Supports all EDI standards and communication protocols

6 Powered by two decades of hands-on EDI expertise across multiple industries

Fast, efficient trading partner and business-system onboarding

Onboarding customers and partners is easy with Rocket EDX. While you're doing business with partners, EDX continually optimizes your EDI operations. Rocket EDX comes ready to address multiple industry-specific requirements and integrates with many enterprise resource planning (ERP) systems and other business systems. It supports all common EDI message types, communication protocols and standards, and can accommodate proprietary formats exclusive to specific suppliers. You and your trading partners just connect to the Rocket EDX hub to send and receive data in the formats of your choice. Rocket EDX and the managed services team does the rest. We handle any-to-any format translation, data mapping, integration, enrichment, and validation of the EDI documents and data, across tens of thousands of transactions a minute. No need to bear the cost of having your own in-house EDI team. Your authorized users have full document visibility with actionable reporting, tracking, alerts, and audit trails. Flag and resolve issues faster, with asynchronous, synchronous, and real-time transaction insights.

Reduces TCO of B2B integration, with fast ROI

Rocket EDX can significantly lower the total cost-of-ownership for your B2B integrations, and help you quickly realize ROI. Research shows that cloud-based EDI solutions save an average of 25–75% in upfront costs, plus 50–75% in long-term expenses like software updates and hardware upgrades. The Rocket EDX SaaS model provides a low entry cost to global EDI, with scalable capacity and service increases that you can easily link to business objectives or results. Rocket EDX removes the need to purchase and/or pay for servers, more hardware, translation and mapping software, and communications software and services. Daily monitoring, updates and changes, support, and backups are all included.

With the nuances of your EDI connections and platforms centralized in a single, scalable platform, you save on costs by outsourcing business processes like process automation, secure data management, system interoperability, and global connectivity to our managed services team. Rocket EDX is deployed in secure and high-availability datacenter facilities with regular backups and data retention policies. We at Rocket Software take information security and cybersecurity seriously. We have ISO/IEC 27001 accreditation and have completed SOC 1® and SOC 2® examinations. Our managed services team and network of business partners minimize the time needed for implementation, while shared best practices and standardized documents speed onboarding processes and troubleshooting. We let you focus on what you do best: running your business.

EDX Web Portal

A web portal provides operational and business-intelligence insights into of all your EDI activity, ready to act upon.
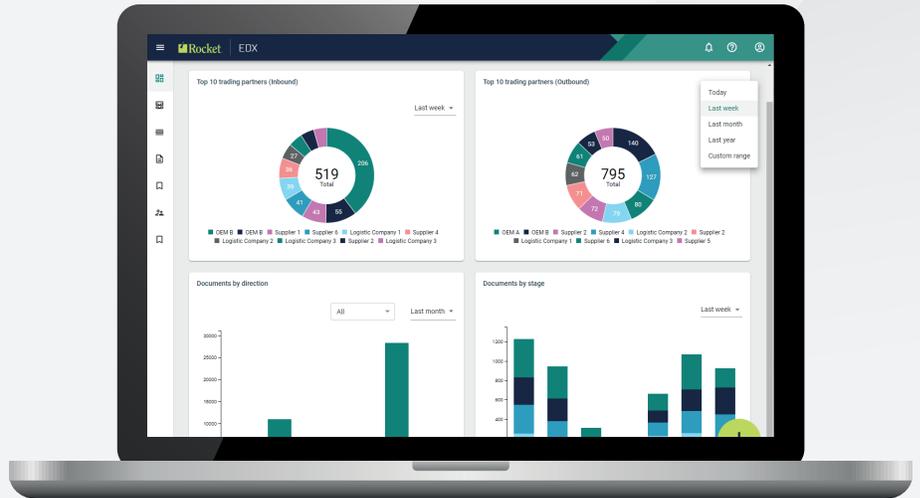
EDX Ecosystem

Rocket EDX provides a highly secure, on-demand solution for outsourcing all EDI-related tasks
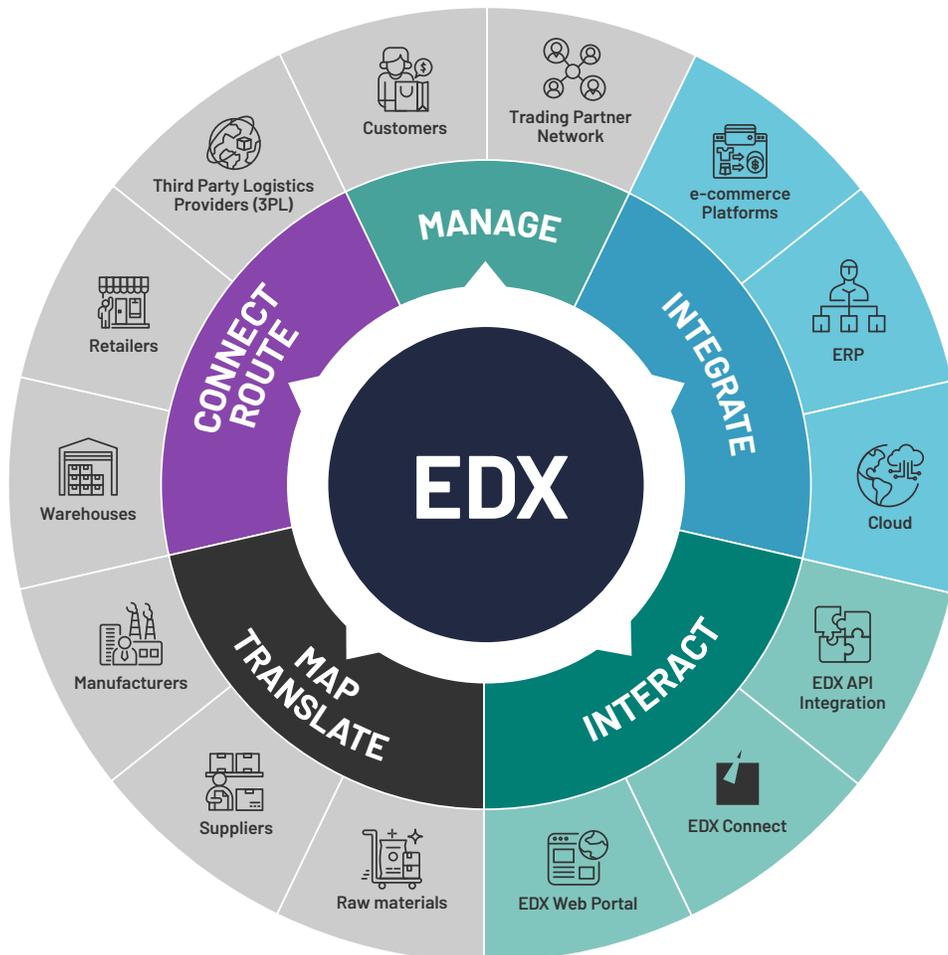
EDX connects all of the entities in an EDI ecosystem

Integrates with your ERP, and supports all EDI standards and communication protocols

Rocket EDX integrates with many different ERP and other business systems, from well-known vendors, to niche and specialist vendors. Whatever business system you're using, our system-agnostic, single-platform EDI management approach will help you achieve a successful implementation.

Rocket EDX supports the key EDI message standards as well as the ability to deal with custom formats of almost any type, including in-house formats, and many more standardized CSV and XML formats. The most commonly supported EDI message standards include:

- ANSI X12
- EDIFACT
- VDA
- ODETTE
- SAP

- openTRANS
- cXML
- xCBL
- Idoc

Rocket's team has implemented Rocket EDX to work alongside business systems from vendors including:

- Infor
- Microsoft
- Oracle
- QAD
- SAP
- abas
- Asseco
- ORGA-SOFT
- ProALPHA

Rocket EDX supports all the frequently used communication protocols including:

- AS2 (Applicability Statement 2)
- OFTP2 (ODETTE File Transfer Protocol 2)
- HTTPS (HyperText Transfer Protocol Secure)
- HTTP (HyperText Transfer Protocol)
- FTPS (File Transfer Protocol Secure)