Rocket

DATASHEET

Rocket Service Packages for Terminal Emulation

Accelerate Savings

- Fast and smooth conversion from incumbent emulator
- Advice from senior experts who have handled thousands of macro conversion projects
- Accelerated path to customer self-sufficiency in conversions and operation
- Expert assistance and insights for getting more value from your emulation investment

Rocket[®] BlueZone is a cost-effective alternative to your aging incumbent emulator. Many customers lower their terminal emulation costs significantly in the first year, and continue to see reductions in annual maintenance costs every year after the initial deployment.

Rocket service packages help you accelerate your success with Rocket Terminal Emulation products, whether it's for a simple DIY conversion and deployment or an advanced conversion with complex macros and scripting dependencies on external programs. Our terminal emulation service packages are modeled after thousands of successful customer engagements and are backed by proven deliverables. Rocket technical consultants are experts in identifying your needs and bringing a modern emulation replacement to production quickly.







PACKAGE	DELIVERABLES
Basic Conversion and Deployment	 You'll learn to use the basic features and functionality of Rocket Terminal Emulation. This package is designed for organizations with the following requirements: Up to 100 unique macros/scripts* comprising of: Users recorded keystrokes Native scripts from existing emulator MS Office integration (Excel, Access) HLLAPI Integration with 3rd party applications
	 Knowledge transfer and testing sessions are included. You'll receive: Conversion of your scripts A knowledge transfer session covering how conversion works, what modifications were made, and why A user testing session Training and mentoring
Moderate Conversion and Deployment	You'll learn to use the main features and functionality of Rocket Terminal Emulation. This package is designed for organizations with advanced macros that use an external program or involve branching logic and include: Up to 100 unique macros/scripts* comprising of: • User recorded keystrokes • Native scripts from existing emulator • MS Office integration (Excel, Access) • HLLAPI Integration with 3rd party applications
	 Visual Basic for Applications (VBA) Knowledge transfer as well as user and integration testing sessions are included. You'll receive: Moderately advanced remote user training Support for gathering your macros in need of conversion Conversion of your scripts A knowledge transfer session covering how conversion works, what modifications were made, and why A user testing session Assessment of applications integrated with TE



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Deployment

Advanced Conversion and

DELIVERABLES

You'll learn to use Rocket Terminal Emulation thoroughly, including its advanced features and functionality. This package is designed for organizations that have a large number of complex macros and integrate with programs external to your terminal emulation program.

Up to 100 unique macros/scripts* comprising of:

- Users recorded keystrokes
- Native scripts from existing emulator
- MS Office integration (Excel, Access)
- Visual Basic for Applications (VBA)
- Custom applications and programming languages (Visual Studio, C/C++, Visual Basic (VB) C#, and VB in .NET framework)
- HLLAPI Integration with 3rd party applications
- Static or dynamic loading of HLLAPI DLLs
- Java scripts used in web pages

Knowledge transfer as well as user and integration testing sessions are included. You'll receive:

- Advanced remote user training
- Support for gathering your macros in need of conversion
- Conversion of your scripts
- A knowledge transfer session covering how conversion works, what modifications were made, and why
- A user testing session
- Assessment of applications integrated with terminal emulator

 Product Upgrade Consulting
 If you are unsure about the upgrade process or need to handle upgrades off-hours, Rocket can help by managing upgrades for you. This package includes:

 Assessment of your existing environment
 Support for gathering your files to be used in the upgraded environment
 Installation services for the new version of TE products being used and copying of your existing files to the new version
 Testing of the new environment

*Conversion of macros/scripts in excess of 100 can be purchased in blocks of 50 macros/scripts



Rocket Software (www.rocketsoftware.com) is a technology company that helps organizations in the IBM ecosystem build solutions that meet today's needs while extending the value of their technology investments for the future. Thousands of companies depend on Rocket to solve their most challenging business problems by helping them run their existing infrastructure and data, as well as extend those assets to take advantage of cloud, mobile, analytics, and other future innovations. Founded in 1990, Rocket is based in Waltham, Massachusetts with locations in Europe, Asia, and Australia. rocketsoftware.com
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