

EFFICIENT IMPLEMENTATION WITH EXPERT CARE FROM ASG TECHNOLOGIES

ASG-Naviplex™ Quick Start Implementation Service

UNDERSTANDING ASG-NAVIPLEX™

ASG-NaviPlex combines real-time availability and performance data from all ASG-TMON® monitors enterprise-wide into one Windows® application and consolidates all TMON generated exceptions enterprise-wide into one report.

IMPLEMENTING ASG-NAVIPLEX QUICKLY

By taking advantage of the extensive knowledge and experience of ASG Technologies' product experts and implementation service team, you can implement our solutions quickly and smoothly. ASG subject matter experts have been involved with a wide variety of customer environments and make it their mission to ensure our customers gain a clear understanding of the product during implementation. In this way, your team becomes self-sufficient and gains maximum benefits from all aspects of the solution.

DEPLOY ASG WITH EXPERT GUIDANCE

ASG will provide 4 consultant days to perform ASG-Naviplex Quick Start Implementation.

The ASG-TMON Quick Start Implementation Service offers fast and effective deployment of ASG-TMON software, drawing on methodologies proven successful on multiple customer sites. This integrated package of services is based on a customer-focused 4 day approach that is outlined below.

- Deployment and Setup of ASG-Naviplex Host (Mainframe Component) – 0.5 day
- Deployment and Setup of ASG-Naviplex Client (Windows Component) – 0.5 day
- Basic product implementation and customization – 1 day
- Administrator and End User Training – 2 days

Specific dates will be determined by mutual agreement between ASG and Customer.

OBJECTIVES

- Installation, configuration and customization of ASG-Naviplex
- Initial Training for TMON Administrators and End Users
- Ensure optimal balance between collected metrics and performance
- Ensure roll-out-readiness

DELIVERABLES

INTRODUCTION / ANALYSIS

- Determine Customer requirements / objectives for monitoring options
- Determine Customer requirements / objectives for exception processing

PRE-IMPLEMENTATION CUSTOMER RESPONSIBILITIES

- Perform the SMP / E installation
- Define Naming conventions
- Grant the necessary SAF and APF authorizations
- Provide a suitable PC Workstation

PRODUCT CUSTOMIZATION

- Customize Procedure-JCL
- Customize Startup Parameters
- Startup Components and verify the Configuration
- Set Connection Options
- Verify Drill-down from Client to TMON Host Instances
- Set Monitoring Options
- Set Security Options
- Verify Functionality and Connection
- Define and Verify up to three Customer requested Exception Definitions
- Customize User Interface for up to three individual views

ENSURE THE OPTIMAL PERFORMANCE

- Verify that zIIP Processors are used when possible
- Verify the appropriate Service Class Settings for Product Starter Tasks

ENSURE ROLL-OUT READINESS

- Verify that System Variables are used in Procedure-JCL where ever possible so that the configuration can be rolled out to different LPARs easily

ROLL-OUT TO THE ENTERPRISE

- Provide Training to customer personnel in the access and use of the product
- Ensure that all personnel have the appropriate access to the product

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ASG Technologies is a global software company providing the only integrated platform and flexible end to end solution for the information powered enterprise. ASG is the only solutions provider for both Information Management and IT Systems and has over 3,500 customers worldwide. To learn more visit www.asg.com.

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