Rocket software

Modernizing to Drive Revenue

Enhancing travel efficiency with Rocket® MultiValue

LeShuttle, operated by Getlink, runs through the 50km Channel Tunnel. It is the world's third-longest rail tunnel and connects the UK with continental Europe.

> " Since that [audit] report was published back in 2018, we have conducted a study of software packages on the market, but in parallel, I saw it important to demonstrate that modernization was also a viable option."
>
> **Geoff Bishop**, IT Engagement Manager, **LeShuttle**

CHALLENGE

Innovating through modern solutions

LeShuttle needed to modernize its MultiValue reservation system **to support flexible pricing and boost revenue while avoiding the high cost and risk** of a complete system replacement.

- **Support flexible pricing**
  Enable variable charges by vehicle size and accessories.

- **Avoid system replacement**
  A full replacement would cost millions and take years.

- **Preserve proven infrastructure**
  Modernize the system for faster deployment and minimal-risk ROI.

SOLUTION

Speeding up transformation with Rocket® MultiValue

01 Seamless integration
Rocket® MultiValue Integration Server™ (MVIS) connects MultiValue data to new technologies through RESTful services.

02 Advanced pricing support
Rocket® UniVerse™ with Python and APIs enabled flexible pricing models.

03 Simplified operations
RESTful APIs streamlined kiosk functionality for faster and more efficient booking verification.

04 Future-proof design
The modernized system supports microservices and positions LeShuttle for long-term success.

RESULTS

Delivering high-speed performance and ROI

Improved performance	**Lower operational costs**	**Boosted revenue capabilities**
Response times of 0.2 to 0.3 seconds supported 100 simultaneous users.	Lightweight RESTful APIs reduced system overhead and improved efficiency.	The platform now supports advanced pricing and maximized ROI potential.

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Modernization. **Without Disruption.**™

Explore more