



80% Performance Boost

Achieving operational savings with Rocket® Enterprise Suite*



LABORAL Kutxa builds trust with their 1.1M clients through transparency, a core philosophy that guides every one of their business decisions.

“ In the Rocket-powered environment, one batch process was reduced from 2 hours to just 12 minutes. Others that used to take over 100 minutes are now completed in only a minute. The efficiency of our systems improved by over 80% overall, while select processes improved by more than 90%.”

Joseba Maruri, Director of Technology and Systems, **LABORAL Kutxa**

CHALLENGE

Improving efficiency and reducing processing time

LABORAL Kutxa **needed to optimize their critical batch processing times to enhance productivity and better serve their large client base.** The existing system's lengthy data processing caused delays, impacting daily operations and customer satisfaction.

- **Obsolete platform**

The existing infrastructure limited the ability to grow and adapt.

- **Rising operational costs**

Mounting support and maintenance costs required a new approach.

- **Demand for digital services**

Clients expected a seamless, multi-channel mobile banking experience.

SOLUTION

Streamlining business with Rocket® Enterprise Suite

01 Rigorous pre-migration testing

Millions of transactions were replicated perfectly in the new environment.

02 Modern development tools

Developers gained access to DevOps, automated tools, and easy test environments.

03 Enhanced collaboration

The platform supports multiple languages, improving teamwork and talent attraction.

04 Flawless transition

The final switchover was completed smoothly over a single weekend.

RESULTS

Driving transformation through proven results

80% efficiency improvement

Overall system efficiency improved by 80%, with some processes up by 90%.

80% operational cost savings

Redirected savings from licensing and maintenance to cybersecurity investments.

Faster customer experience

Homepage load times for digital banking customers dropped from 7 to 2 seconds.

*Formerly a Micro Focus® product