



Transforming Banking and Customer Experiences

Hellenic Bank modernized operations and improved security with [Rocket® Modern Experience](#)



Hellenic Bank is a leading financial institution in Cyprus, providing a full spectrum of competitive banking products and services. The bank finances the growth of the region's most important industries.

“ The relationship from proof of concept through implementation and beyond is unmatched. Rocket really puts their customers first, just as we do.”

KYRIAKOS CHRISTOU, Lead Developer, **Hellenic Bank**

CHALLENGE

Overcoming connectivity and security barriers

Following a rapid expansion, Hellenic Bank needed to integrate additional technologies into its IT landscape.

Their terminal emulator hindered security and slowed customer service, requiring tools that could automate processes across multiple systems.

SOLUTION

Consolidating the tech stack with Rocket® Modern Experience

01 Seamless integration

The bank integrated applications and databases without touching a single line of source code.

02 Intuitive user interface

Integrated infrastructure was wrapped in an easily accessible interface built using HTML5.

03 Enhanced security

The modernized interface allowed the bank to employ TLS encryption to safeguard data.

04 Process automation

The solution reduced the number of systems accessed and keystrokes required for transactions.

RESULTS

Accelerating transaction speeds securely

Unified access

Consolidated disparate workflows into a single window for easy, centralized branch staff access.

Increased efficiency

Deployed ten times as many dynamic menu choices, eliminating the need to memorize codes.

100 customized screens

Customized around 100 screens for bank tellers while securing the core banking application.