

FDS Addendum

For Enterprise software products

Last updated: October 8, 2026

This document, which is incorporated by reference into an Order Form between Rocket and a designated customer ("End User Customer"), for the purchase of a Field Developed Solutions ("FDS") subscription, constitutes an Addendum to the Additional License Authorizations for Visual COBOL & Enterprise software products ("ALA") applicable to the Rocket Enterprise software product(s) associated to the FDS ("Associated Rocket Product(s)").

(hereinafter the "FDS Addendum")

1. Overview

- a. The FDS subscription grants the End User Customer a non-exclusive, non-transferable right to use the FDS listed in the Order Form for a limited time period (hereinafter the "FDS Subscription"), solely for itself or the specific beneficiary mentioned in the Order Form, and for the scope and target environment identified therein.
- b. A separate FDS Subscription must be purchased for each beneficiary and for each target environment where the FDS is used or deployed. In multi-tenant environments, a separate FDS Subscription is required for each tenant and each target environment.
- c. Unless otherwise agreed between the parties in the Order Form, the perimeter of the license and the usage rights included in the FDS Subscription are identical to those granted by Rocket to the End User Customer for the Associated Rocket Product(s). Subject to the limitations included in this FDS Addendum, the FDS Subscription shall be governed by the terms and conditions set out in the Rocket Software End User License Agreement ("EULA") or the relevant license agreement in place between Rocket and the End User Customer for such Associated Rocket Product(s), as applicable, together with the ALA. Both the EULA and the ALA are available at the following address:
<https://www.rocketsoftware.com/company/trust/agreements>.

2. FDS Background

- a. An FDS is a packaged, field-developed enhancement, utility, or product add-on that:
 - i. Is not available in the current release of the Generally Available (GA) product(s) with which it is associated and is therefore deemed "new functionality";
 - ii. Is delivered "as is" and is not covered under the terms of the "Warranties" section of the EULA or the relevant license agreement.

3. Duration and Renewal

- a. The FDS Subscription shall remain in effect for a time period specified in the Order Form.
- b. After the expiration of this period, continued use of the FDS will require a FDS Subscription renewal under a new Order Form. Provided the parameters of the usage or deployment of

the FDS will remain the same (i.e. as per the special terms of the Order Form), the current FDS Subscription will auto-renew unless the End User Customer gives ninety (90) days prior written notice of its intention to cancel the FDS Subscription. Any FDS Subscription renewal may be subject to a price increase.

- c. Where the End User Customer chooses not to renew its current FDS Subscription entitlement, the End User Customer will, no later than four (4) weeks after expiry of the FDS Subscription period, complete the Certification of Non-Use and Deinstallation of the FDS, as per the Appendix A.

4. Included Activities

- a. During the FDS Subscription period and notwithstanding anything to the contrary in the "Support and other services" section of the EULA, any maintenance or support terms in the relevant license agreement, any applicable maintenance or support agreement or other support documentation for the Associated Rocket Product(s), the following list includes the sole activities rendered by Rocket in relation to the FDS:
 - i. Remote FDS installation by Rocket;
 - ii. Provide a new FDS version as necessary due to new releases of the Associated Rocket Product(s) ;
 - iii. Provide a new FDS version as necessary due to a new operating system, provided that the operating system is supported by the Associated Rocket Product(s) ;
 - iv. Diagnose and correct defects in the FDS as reported through Rocket Support channels;
 - v. General Q&A on functionality and options within the FDS;
 - vi. General assistance in troubleshooting FDS issues.
- b. All included activities will be performed remotely.

5. Exclusions

FDS Subscription covers only the activities specifically described hereinabove. The following are outside the scope:

- i. New requirements or enhancements to any FDS. Requests for change will be subject to additional fees;
- ii. Performing upgrades of any Associated Rocket Product(s);
- iii. General product software assistance or environment assistance unrelated to the FDS listed in the Order Form;
- iv. Technical assistance or troubleshooting of 3rd party software that is not directly related to the FDS functionality;
- v. Any other activity not specifically described above.

6. Eligibility

To be eligible to purchase an FDS Subscription, the End User Customer must maintain an active maintenance support agreement for the Associated Rocket Product(s), whether acquired directly from Rocket or via an authorized third-party provider, such as a reseller or a cloud service provider.

7. Ownership

Rocket retains all rights and title to all intellectual property in each FDS, and the ownership of such intellectual property rights of whatever nature related to the FDS shall, at all times, belong to Rocket.

8. Associated Rocket Product(s)

The End User Customer is responsible for the separate purchase of licenses to use the Associated Rocket Product(s). The End User Customer's use of the Associated Rocket Product(s) is governed by the EULA or the relevant license agreement in place between Rocket and the End User Customer.

9. Disclaimer of Warranties

TO THE EXTENT PERMITTED BY APPLICABLE LAW, ALL WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED WITH RESPECT TO THE FDS SUBSCRIPTION.

Appendix A - Certification of Non-Use and Deinstallation of the FDS

This certification ("Certification") is provided by the End User Customer to Rocket in connection with the End User Customer's decision not to renew the applicable Field Developed Solutions ("FDS") Subscription as per the applicable Order Form and FDS Addendum. The Certification shall be sent to the Rocket contact person and address as stated in the Order Form.

We, the undersigned, hereby certify that:

1. **Deinstallation and Deletion.**

We have fully deinstalled, removed, and permanently deleted the FDS, including all components, copies, backups, and derivative materials, from all systems, devices, servers, environments, and storage media (whether on premises or cloud hosted) under our possession, custody, or control.

2. **Cessation of Use.**

We affirm that we are no longer using the FDS and will not access, run, or permit others to use the FDS in any form after the termination or nonrenewal of the FDS Subscription.

3. **Return or Destruction of Materials.**

We have returned or permanently destroyed (as applicable) all documentation, license keys, and confidential materials related to the FDS and – where applicable - underlying program, except for any materials that are expressly permitted to retain under the FDS Addendum.

4. **Accuracy of the Certification.**

The signatory to this Certification is a representative of the End User Customer and warrants that they are duly authorized to sign on behalf of the End User Customer, and that the statements in this Certification are true, complete, and accurate.

Deinstalled FDS

FDS Name:	
Order Form Number (latest FDS Subscription period):	
Beneficiary of the FDS Subscription (if different from the End User Customer):	
Effective Date of Deinstallation:	

End User Customer Information

Company Name:	
Authorized Representative:	
Title:	
Email:	
Signature:	