

CASE STUDY

U.S. Government Agency

Administering payments efficiently and securely

A U.S. government agency needed to decommission an application to establish a more accessible and scalable system to manage their reports.

Challenge

For this agency, keeping historical documents accessible and updated is crucial to administering salaries and other important payments that people rely on. The application that the organization depended on to manage their records was becoming obsolete, as users had to install it on a PC in order to access their documents. The application also merged data from the mainframe into page layouts that were difficult for users to navigate.

The agency needed a web-based, scalable solution that allowed individuals to access records easily from anywhere in the world. It had to support several mainframe applications for online report management, indexing, archiving, and retrieval in a secure environment. The solution also had to be certifiable by government standards.

Results

To replace the older application, the government agency selected Rocket® EOS 360. Data from the previous application was quickly transferred to EOS 360 in three months, with EOS 360 easily integrating into the mainframe environment to replicate the data merge and to create an accessible web interface. Because the organization didn't need to develop a brand new application, they were able to save on costs. EOS 360 also provided the security needed for the agency to comply with government regulations. The system is now able to produce 400 different types of reports from four applications, serve 3,000 potential users and process 1,000 reports per month.

// Efficiency, accessibility, and security matter to this government agency. EOS 360 delivered on all three fronts because it was able to replicate the data merge and create an easy-to-use web interface for users to access securely. The fact that the agency didn't have to develop an entirely new application also helped them to save on costs. //

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