



Integrated Security Solution



The Client:

Reliance, Inc. processes metals and manages inventory for over 125,000 customers, offering more than 100,000 high-quality metal products.

Sharper compliance and efficiency with **Rocket® Reflection® Desktop and MSS** (Rocket® Host Access Management and Security Server)

“**Reflection Desktop and MSS** have improved our user experience, and we now have a clear central view of who has access to what systems to ensure correct licensing and security compliance. We found a valued partner with a team that has gone above and beyond to support us.”

Frané Baljkas, Systems Engineer, **Reliance, Inc.**

CHALLENGE

Managing Secure Host Access

Reliance, Inc. needed **a secure, efficient way** to manage access across multiple ERP systems, upholding compliance with strict security, licensing regulations, and minimizing risks to protect sensitive data.

- **Complex access systems**
Multiple ERP systems made access control difficult.
- **Compliance hurdles**
Meeting strict security regulations was a priority.
- **Manual processes**
Managing licensing and access required excessive effort.

SOLUTION

Streamlined Security with Rocket Reflection Desktop and MSS

01 Enhanced security protocols
Two-factor authentication and device trust improved protection.

02 Workflow automation tools
Automation reduced manual workloads and improved efficiency.

03 Seamless integration
Integrated with Active Directory and Citrix for easy access.

04 Centralized access control
Simplified management of system access and licensing.

RESULTS

Significant Operational Improvements

Compliance assurance

Fully aligned with licensing and security standards.

Increased productivity

Automation reduced manual processing times significantly.

Simplified operations

Centralized access control faster onboarding and access.