Rocket software

AG Insurance

Transforming Mission-Critical Systems for a Future-Driven Insurance Leader

AG Insurance, Belgium's leading provider of life and non-life insurance, serves a diverse clientele through multiple distribution channels. They have more than 4,400 employees, including 1,000 IT professionals, and pride themselves on their innovative approach to customer service and operational excellence.

Challenge

AG Insurance faced significant roadblocks with their mission-critical COBOL applications, running on an outsourced mainframe platform. The infrastructure presented limitations that hindered their ability to innovate and implement digital transformation strategies effectively. Being bound by a mainframe outsourcing contract constrained their autonomy, complicated costs control and prevented seamless integration with newer technologies. AG Insurance needed a solution that would modernize their core systems and create a robust, future-proof digital foundation.

> Freeing AG Insurance from a technically limiting mainframe setup while ensuring core COBOL applications remained reliable during a digital transformation.

Solution

Rocket Software has been a key partner to AG in its program to replatform their core COBOL applications to an open, distributed architecture. Rocket provided unique technological solutions tailored to AG's starting position while ensuring a smooth transition to a modernized infrastructure, one capable of supporting emerging innovations like containerization and API integrations.

The replatforming process allowed AG to execute their mission critical systems while setting up a robust ecosystem for current and future digital needs. Additionally, Rocket's rapid troubleshooting capabilities and close partnership enabled AG to stay agile during the transformation.

> Rocket Software delivered a future-ready platform by combining the power of Rocket® Enterprise Server and Rocket® Enterprise Developer products with existing COBOL capabilities, seamlessly integrated with modern technologies such as APIs and containerization.

> Rocket Software has been a key partner in the transformation of our mission critical systems into a modernized platform, paving the way for seamless innovation and ensuring we remain competitive."

PHILIPPE VAN BELLE
CHIEF INFORMATION AND TECHNOLOGY OFFICER,
AG INSURANCE

Results

Through replatforming with Rocket Software, AG Insurance achieved a 75% reduction in total cost of ownership, ensuring better cost control for further digital transformation initiatives. The open architecture platform enabled seamless integration of new technologies, enhanced operational efficiency, and improved customer experience capabilities. The modernization program also boosted internal team collaboration and talent retention by aligning with modern development tools and fostering company-wide engagement.

Impact

75% Cost Reduction
Annual operational costs were significantly reduced, enabling reinvestment in digital transformation.

Future-Proof Architecture
The new open platform supports APIs, containerization, and emerging technologies.

Faster Development
Enhanced tools improved developer efficiency and satisfaction.

Improved Customer Experience
Modernized infrastructure enabled the launch of new, customer-centric applications.

Rocket software

Modernization. Without Disruption.™

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