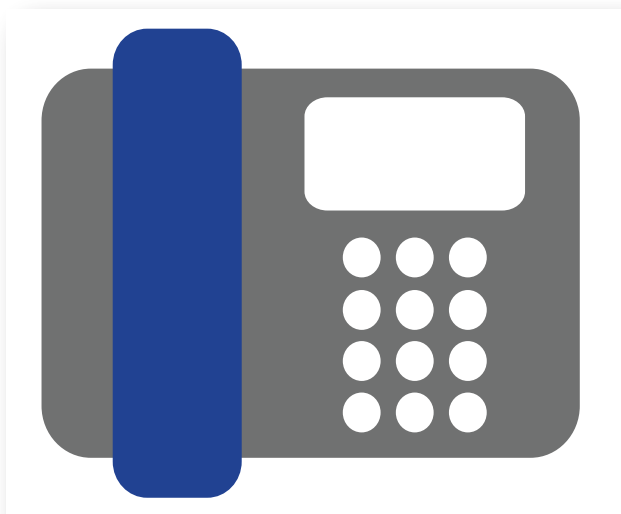


# Rocket® D3

Understanding the Value of Support You Receive by Renewing Your Rocket D3 Support Maintenance Agreement (SMA)

You can't afford to not budget for your future business protection and success. Sleep soundly knowing that somewhere in the world, a Rocket engineer is working – protecting your investment in our software.



## Ask Yourself These Four Key Questions:

1. Will you need someone to help you when you have a down system?
2. Can you afford to have your critical business system stop running?
3. Will your hardware last forever?
4. Do you want to take advantage of advances in technology?

## You Can Stop Worrying about These Issues – and Many Others – Simply by Renewing Maintenance on Your Rocket D3 Software Products.

Your support dollars fund ongoing development of the products, providing you with interfaces to the latest technologies. Get patches, new features, or even switch to a different operating system. New versions on the same operating system are free to customers with maintenance. Those dollars also fund our superior Support organization, which is ready to help you 24x7 with critical issues affecting your business.

## Additional Value Provided with an Annual Support Maintenance Agreement.

- ❖ **Free Version Upgrades/Updates** for feature enhancements and “hooks” to new technologies
- ❖ **Voice and Web Access** to Rocket D3 Support, a team with a high satisfaction rating from its customers

- ❖ **24/7 Phone Coverage** for Severity 1 problems
- ❖ **Access to Rocket Software Support Documents** such as:
  - Product Documentation
  - Debug and logging tools
  - Technical briefings
  - Solution search within our Technical Base/Forum

Get all of this PLUS cost savings! One year of maintenance is considerably less expensive than purchasing product to enable that new OS, or reinstating support to enable version upgrades. Think of all the things you can accomplish by leveraging the new features in each release. Be the customer that requests enhancements to enable new functionality to grow your business.

***All of this is yours with your maintenance renewal.***

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