# Rocket Professional Services

Let Our Experienced Services Team Help You Supercharge Your Technology and Maximise the Value of Your Investment by Getting the Most Out of Your Systems.

Learn about new functionality

Get trained on the latest versions

Master shortcuts and other "tips and tricks"

Jumpstart new implementations

Increase ROI

*"On many occasions our technical specs are very informal. I'm often impressed by the ability of the Rocket Professional Services team to take documents that are literally written on the back of an envelope, understand them, know what we mean, and turn them into deployed solutions."*

Andrew Samways
Business Systems Manager
PYBAR Mining Services

## No matter what industry you work in, it's important to have technology in place to help you achieve your business goals.

Rocket Software professional consultants have proven track records, first-hand knowledge, and a passion to help your business succeed. They bring best-practice experience from thousands of successful consulting, training, and implementation engagements.

For new customers, our consultants implement our software solutions according to best practices, and quickly deliver a return on your Rocket Software investment.

For existing customers, our consultants offer:

❖ Fast-tracked delivery of new solutions.

❖ Optimisation of existing Rocket Software.

❖ Advice about any specific technical questions, business issues, or project matters.

❖ Best practice reviews to investigate and recommend opportunities for more effective usage.

The team also delivers online and classroom-based product training for all skill levels. Our comprehensive array of training options can be tailored to meet your organisation's needs.

**Rocket**®

# Practice Area Expertise

The Rocket Professional Services team has deep expertise in a number of key technology areas that are relevant to today's complex, global organisations. We have 25 years of experience creating some of the most widely used enterprise software on earth, and we have specific expertise in:

❖ Business Intelligence: Understanding your data is critical to making the right business decisions. To efficiently operate your business, your data must be immediately available to the people who need it in a form that is easy to understand and work with. Rocket's BI experts have extensive experience giving organisations around the world a modern way to view and analyse their critical data quickly and accurately. Rocket BI Software is intuitive to install, deploy and use—but even a few hours with our team of product experts can dramatically enhance the user experience and drive even more value.

❖ Enterprise Performance Management: Our team has significant experience in EPM system implementation, and works with organisations to help improve their ability to leverage technologies that facilitate strategy formulation, supply-chain excellence, and financial management.

❖ Access and Connectivity: Whether your critical data is sitting on a mainframe or midrange server, the challenge is to do things with applications that they were not originally designed to do. A case in point: real-time BI, via Web or Mobile. Our team helps clients and partners modernise their existing applications and data; including cloud-enablement, mobility and real-time access to business data, via re-purposing rather than replacing.

Our team is made up of expert trainers and experienced engineers—including the people who actually design Rocket Software every day. So when you engage with us for a short-term or long-term professional services contract, you will actually work with people who know the product from the inside out and add real business value by helping you understand your data better so you can achieve your business and technical objectives.

To learn more about our professional services and training options, please visit:
http://www.rocketsoftware.com/training-and-professional-services

*"The responsiveness and support we receive from Rocket is unmatched. Their support team is always available to answer any questions we may have. We have had very few technical issues with the solutions but when we have, the team has been very prompt in addressing and correcting those challenges. We consider Rocket to be a true business partner that continues to help in our ongoing success."*

John Rudrud
Strategic Planning Specialist
National Marrow Donor Program

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