

Land Title

Land Title automated its paper-based document and image management systems using UniData database technology.

Land Title has provided title insurance and services in Colorado for more than 40 years. As with any title company, its core business activity involves document and image generation, storage and delivery. LT Systems, a wholly owned subsidiary of Land Title, provides IT services and support to Land Title's 47 offices.

Land Title has developed an in-depth understanding and expertise in handling closing and title insurance documents over the years, but its document-processing needs outgrew its paper-based system. The result: limited document access and high handling costs. Land Title found itself with a fully-staffed warehouse for old documents, and its employees often waited more than 24 hours for document requests to be fulfilled. The process to fill customer requests took even longer.

Land Title wanted to reduce the cost of producing and handling documents while improving retrieval and processing times. This would require an automated system that would allow them to acquire, identify, store, and deliver documents and images to customers, vendors, employees, and government agencies quickly and cost-effectively. In addition, it was critical to protect customer information and conform to the highest IT auditing standards.

Land Title's LT Systems group had assembled a talented staff of application and system programmers over the years, and the company believed it had the in-house talent to build the system it needed. At the same time, it knew that design and deployment would be no easy task.

rapid development of a highly scalable system.

After reviewing its needs and its options, Land Title created the Land Title Expert Document and Image Management System, composed of IBM AIX servers, the Rocket UniData database, a variety of Open Source products, and software developed in-house by LT Systems. The system is massively scalable to handle extreme market volatility.

Land Title
Denver, CO

Land Title increased employee productivity and accuracy while reducing costs by using Rocket's UniData technology to build an automated system that streamlines document processing and delivery.



flexible UniData data model supports easy customization.

Susie Siegesmund, VP and General Manager for Rocket U2, says that, "CACI builds solutions on UniData because the flexible data model allows them to quickly deliver solutions customized to meet each customer's needs. This flexibility is critical to help organizations meet their business goals and remain competitive in today's economic climate."

According to Susanne Spivey, Business Systems Manager at Anchor Care, "Anchor's implementation team worked in close partnership with the CACI implementation team to ensure that the initial design would meet the demanding business criteria but remain within the scope of the project boundaries."

Workshops and joint-working sessions were held between CACI and Anchor Care, which were set up to produce a requirements analysis and design for each module. Local authority requirements were also key to this development, enabling CACI to draw on their experience with other customers in this market and map known requirements into the application. For example, as Anchor Care is a large nationwide provider, the system was required to fulfill a number of different contracts for the various local authorities. CACI used the collaborative working sessions to understand each specific contract and function, with specific emphasis on budgets and billing software.

rapid access to data means better service to staff and customers.

Anchor Care now has a fully integrated, efficient and cost-effective solution that acts as a full business management application, operating from a single centralised hub that provides staff and management with 'touch of a button' reporting. Furthermore, the underlying Rocket UniData database enables staff to access any of the thousands of records extremely rapidly, ensuring efficient performance. "Our business is contract driven. The reporting systems within the CACI product, built on Rocket UniData, make it simple for us to report at all levels, providing all our managers with relevant information and real-time data to act upon," said Susanne Spivey, Business Systems Manager at Anchor Care. Anchor Care have realized significant administrative cost savings through increased operational efficiencies, while achieving improved financial management of the enterprise.

The time and research that was invested into this project has extended CACI's portfolio to include a fully developed and functionally rich product for private care providers. Besides efficiently handling the overall business processes, the solution includes modules for graphical interactive planning, automatic staff timesheet creation, and a staff pay calculator with payroll generation.

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Anchor Care



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