Rocket® U2
HealthCheck

Are you getting the best performance from your Rocket® U2 products?

Whether you are experiencing performance issues now, planning to expand your business or modernizing your operations, let our Rocket U2 consultants from MV Professional Services provide the critical information you need.

Rocket Software Has You Covered
Is Your System Sluggish, and You Feel the Need for Speed?

Engage Rocket MV Professional Services to perform a HealthCheck and show you how to get the most out of your Rocket U2 products. Our Rocket U2 consultants know where to look for the bottlenecks and help you plan for the future.

Let Our Experts Ensure Your System is Running Optimally

The HealthCheck project kicks off with an *Expectations and Logistics* call to understand your goals, requirements, logistics and team participation. Our experts will perform information gathering and analysis on your system, focusing on the areas that will most effectively improve overall server performance and stability. In our Comprehensive and Extensive HealthChecks, we will prepare a tailored *Findings and Recommendations Report* and present it to you during a close-out call where you can ask questions and discuss next steps. You may feel comfortable implementing our recommendations yourself, or choose to engage a U2 Consultant in a follow-up project to assist you.

Your Place or Mine?

A HealthCheck can be performed on-site or remotely. If we perform the HealthCheck remotely, you will avoid travel expenses and the review can begin more quickly.

Rocket®

Since one-size-fits-all does not apply to HealthChecks, we offer a variety of options

Comprehensive HealthCheck
During a Comprehensive HealthCheck, we not only hold an *Expectations and Logistics Call* and perform three days of analysis on your server, but we also provide two additional days to prepare a detailed *Findings and Recommendations Report* and review it with your team. The *Findings and Recommendations Report* maximizes the effectiveness of your HealthCheck by providing a roadmap for optimizing your data server. *This is our most popular engagement, and the one we recommend to most customers.*

Extensive HealthCheck
This extends the HealthCheck to provide support with more complex performance and modernization goals.

Express HealthCheck
An Express HealthCheck includes an *Expectations and Logistics Call*, information gathering and analysis and a summary of recommendations in an email. But, it does not include a full *Findings and Recommendations Report* or review with your team.

If you are interested in scheduling a U2 HealthCheck, please contact MV Professional Services at MVServices@rocketsoftware.com

If you're a U2 Partner, ask us about HealthChecks for your customers.

You Don't Know What You Don't Know

That's why the *Findings and Recommendations Report* is an important component of the HealthCheck. Written remotely at the end of the engagement, this report explains the items reviewed, issues discovered, corrective actions required, and recommendations to improve performance and support modernization. Once you've had time to read through the report, a conference call will be scheduled to review it with you and your staff.

HealthCheck Add-On Options
You can also include these additional options to your HealthCheck project:

In-House Staff Mentoring: The HealthCheck is an opportunity for your in-house staff to learn from our DBA Advisor. We can add time for mentoring and work with you a few hours each day while reviewing your server, spreading the analysis over additional days.

Additional Support Hours: If you know you will want assistance implementing our recommendations, we can include additional hours to support that effort. You will only be invoiced for actual hours worked, so you can feel confident that you will only pay for the support you need.

Preventative Care and 24x7 DBA Support: Many of our happy HealthCheck customers want to maintain their optimized systems year round. We can help you select the preventative care that best fits your needs.

Rocket Software Has You Covered

A HealthCheck can provide the critical information you need when you are experiencing performance issues, planning to expand your business or modernizing your operations.

To learn more or to schedule a U2 HealthCheck, please contact MV Professional Services at MVServices@rocketsoftware.com

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