

Reducing Costs While Migrating Automation Tools



As one of the top five banks in the Philippines, this institution offers a multitude of financial products that serve both retail and corporate clients. The bank holds a long tradition of redefining the country's economic landscape, financing private and public sector initiatives and enterprises.

Challenge

Automation is a critical part of the bank's most important mainframe operations. It runs more than 16,000 jobs per day for core banking systems in the mainframe production system as well as on credit card and GL systems. For well over a decade, this Philippines-based banking institution, one of the top five banks in the country, had been using

Broadcom/CA CA7 to manage and automate workloads, and gradually costs grew. Faced with soaring prices, the banking institution determined a need to find an automation tool that could integrate seamlessly with its systems, remain easily understandable to staff, and most importantly, reduce costs.

With long-term business success on the line, one of the top five banks in the Philippines turned to Rocket Software to replace their increasingly expensive systems without causing serious disruption.

The challenge

To manage rising costs, the bank needed to replace its existing workload automation tools without sacrificing the level of automation needed to keep its operations working during the migration.

"Rocket Software met all the criteria that we look for in a solutions vendor. As an existing customer of Rocket Software, they bring a strong track record, coupled with a longstanding local presence and support that made the whole process simple from start to finish."

VP at a top five banking institution in the Philippines

Solution

While the bank explored working with other vendors to move away from CA, the decision was ultimately made to begin the process with Rocket Software. With the Rocket Software team, the banking institution began converting its more than 20 CA7 databases to Rocket Zeke and seven CA-Opera databases into Rocket Zack.

The bank's main motivation for migrating its automation tools centered around cost savings, but the tools being brought in with Rocket Software still needed to be both highly effective and easy for staff to learn and understand in a short amount of time. Beyond that, the bank was also facing significant time constraints, needing to complete the entire project within a very tight timeframe. With an established presence in the region and robust local support, Rocket Software quickly put the right personnel and support in place so that planning could begin without delay.

To best control costs, any automation tools brought in needed to be easy to manage and require very little maintenance. This was not an issue, as Rocket Software's solutions are easy to use and reduce the barrier to entry for end-users. Tools like Rocket Zeke bring a level of sophistication and complexity that allow users to do away with numerous calendars, reducing calendar maintenance, while remaining straightforward. The ease of use of these new scheduling tools ensured that everyone in the bank was able to get up to speed quickly and hit the ground running.

The solution

Rocket Zeke eliminates calendar maintenance, allowing the bank to automate their job schedules with advanced workload automation on the mainframe.

Results

Ultimately, one of the top five banks in the Philippines and Rocket Software successfully completed the automation migration of all products by late 2022 (Zeke in production completed by April 2022, Zack and Zara completed by October 2022), meeting the bank's tight deadline. The goal of this project for the bank was all about bringing costs down — a goal that Rocket Software was uniquely suited to accomplish. From the start, Rocket Software delivered unmatched value, every step of the way, ensuring cost savings that far outpaced any of the banking institution's closest competitors.

This project also demanded a great deal of planning, checks, and balances. With Rocket Software's track record of success, presence in the region, and strong local support, everything remained on track and moving forward. Despite serious time constraints, the local support provided by Rocket Software made collaboration and planning easy and efficient.

Leveraging Rocket Software's automation tools made the migration journey a breeze by eliminating complicated maintenance tasks. Simple, easy-to-use solutions were quickly embraced by the bank's staff, bringing a lower barrier to entry that made the complex role of managing and scheduling jobs in the mainframe simple for end-users.

Rocket Software's impact on the Bank



Local Support

Rocket Software's local technical support made planning the bank's automation migration easy and ensured their teams got exactly the support they needed, every step of the way.





Ease of Use

The bank's team was able to get up to speed quickly with Rocket Software solutions like Rocket Zeke, enabling them to manage their scheduling workloads with ease.

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