

DATASHEET

Rocket Service Packages for Application Lifecycle Management

Improve Productivity and Efficiency with End-to-End ALM & DevOps

- Faster return on your investment goals
- Quickest path to live use of Rocket Aldon Lifecycle Manager and self-sufficiency
- Repeatable operating framework that grows with your business
- Expedited time to value of your automation goals
- Readiness for simplifying compliance reporting and audit preparation
- Maximized use of your Rocket software through user and administrator training by Rocket experts

No matter what your goals or level of in-house expertise, Rocket service packages for Rocket® Aldon Lifecycle Manager (LM) can be used to automate software delivery and change management processes setup so you can achieve optimal business value sooner. Our application lifecycle management (ALM) service packages are modeled after thousands of successful customer engagements and are backed by proven deliverables. Service packages are matched to your needs—including size of installation, project stage (deployment, integration, and customization, post-integration deployment), and resources. We also do custom consulting for customers whose needs don't exactly fit into an existing package; just ask us for a quote for a custom engagement.

Rocket technical consultants are experts in bringing our software to production quickly. We'll help you benefit rapidly from the transformational power of ALM with Rocket Aldon Lifecycle Manager to deliver software releases more quickly with improved quality and efficiency.



PACKAGE	ALM STAGE	DELIVERABLES
Complete ALM Solution: Small	Deployment	<p>Best-practice design, configuration, and training for Rocket Aldon Lifecycle Manager (IBM i Edition) (LMI), Rocket Aldon Lifecycle Manager (Enterprise Edition) (LMe), and Rocket® Aldon Community Manager (CM).</p> <ul style="list-style-type: none">• Rocket LMI to manage 1 IBM i-based business application• Rocket LMe to manage up to 2 enterprise business applications (count subject to application complexity)• Rocket CM for ALM and service desk workflow• Configuration of up to 10 deployment targets• Configuration of operations portal for release management and deployment• Configuration for audit reporting
Complete ALM Solution: Medium	Deployment	<p>Best-practice design, configuration, and training for Rocket Aldon Lifecycle Manager (IBM i Edition) (LMI), Rocket Aldon Lifecycle Manager (Enterprise Edition) (LMe), and Rocket Aldon Community Manager (CM).</p> <ul style="list-style-type: none">• Rocket LMI to manage 2 IBM i-based business applications• Rocket LMe to manage up to 4 enterprise business applications (count subject to application complexity)• Rocket CM for ALM and service desk workflow• Configuration of up to 30 deployment targets• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and three online half-day sessions
Complete ALM Solution: Large	Deployment	<p>Best-practice design, configuration, and training for Rocket Aldon Lifecycle Manager (IBM i Edition) (LMI), Rocket Aldon Lifecycle Manager (Enterprise Edition) (LMe), and Rocket Aldon Community Manager (CM).</p> <ul style="list-style-type: none">• Rocket LMI to manage 2 IBM i-based business applications• Rocket LMe to manage up to 15 enterprise business applications (count subject to application complexity)• Rocket CM for ALM and service desk workflow• Configuration of up to 75 deployment targets• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and three online half-day sessions
ALM for IBM i: Small	Deployment	<p>Best-practice design, configuration, and training for deploying Rocket Aldon Lifecycle Manager (IBM i Edition).</p> <ul style="list-style-type: none">• Rocket LMI to manage 1 IBM i-based business application plus less than 30 deployment target licenses• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and two online half-day sessions
ALM for IBM i: Medium	Deployment	<p>Best-practice design, configuration, and training for deploying Rocket Aldon Lifecycle Manager (IBM i Edition).</p> <ul style="list-style-type: none">• Rocket LMI to manage 2-3 IBM i-based business applications plus 15-30 deployment target licenses• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and two online half-day sessions



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ALM for IBM i: Large	Deployment	Best-practice design, configuration, and training for deploying Rocket Aldon Lifecycle Manager (IBM i Edition). <ul style="list-style-type: none">• Rocket LMI to manage 4 IBM i-based business applications plus more than 30 deployment target licenses• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and two online half-day sessions
ALM for Enterprise: Small	Deployment	Best-practice design, configuration, and training for deploying Rocket Aldon Lifecycle Manager (Enterprise Edition). <ul style="list-style-type: none">• Rocket LMe to manage up to 2 business applications• Up to 10 deployment licenses• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and two online half-day sessions
ALM for Enterprise: Medium	Deployment	Best-practice design, configuration, and training for deploying Rocket Aldon Lifecycle Manager (Enterprise Edition). <ul style="list-style-type: none">• Rocket LMe to manage up to 4 business applications• Up to 30 deployment licenses• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and two online half-day sessions
ALM for Enterprise: Large	Deployment	Best-practice design, configuration, and training for deploying Rocket Aldon Lifecycle Manager (Enterprise Edition). <ul style="list-style-type: none">• Rocket LMe to manage up to 15 business applications• Up to 75 deployment licenses• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and two online half-day sessions
ALM for Enterprise - MultiValue: Small	Deployment	Best-practice design, configuration, and training for deploying Rocket Aldon Lifecycle Manager (Enterprise Edition) for Rocket MultiValue. <ul style="list-style-type: none">• Rocket LMe to manage up to 2 business applications• Up to 10 deployment licenses• Configuration of operations portal for release management and deployment• Configuration for audit reporting• 60-day follow-up training and two online half-day sessions
ALM Optimization: Small	Post-integration Deployment	Deeper understanding of ALM features and implementation, training for new users, and more. This ALM best practice for under 12 developer licenses includes: <ul style="list-style-type: none">• Gap analysis of current and to-be ALM policies and workflow• Audit of current ALM inventory and configuration• Recommendations to gain immediate and long-term improvements• Administrator and end-user training reflecting ALM policies and workflow• Workflow and configuration improvements and training



PACKAGE	ALM STAGE	DELIVERABLES
ALM Administrator Training	Post-integration Deployment	ALM Administrator and/or User training for either LMi, LMe, or Community Manager <ul style="list-style-type: none">• Select up to 15 topics from course list• Select quantity based on number of products to be covered• Includes operations portal for release management and deployment training• Includes audit reporting training
ALM Product Upgrade Assistance: Rocket Aldon Lifecycle Manager	Post-integration Deployment	ALM upgrade assistance for either LMi or LMe, to aid in deploying a new release or version. Package is delivered online via WebEx only and includes: <ul style="list-style-type: none">• Upgrade planning and execution assistance, including aid for the configuring the operation portal and reporting, if licensed• Training for new features in the upgrade release or version
ALM Product Upgrade Assistance: Rocket Aldon Community Manager	Post-integration Deployment	ALM upgrade assistance for CM to aid in moving from CM 9.x and higher to new release or version. Package is delivered online via WebEx only and includes: <ul style="list-style-type: none">• Upgrade planning and execution assistance• Training for new features in the upgrade release or version <p><i>Note: Only for CM v9.x or higher. Migrating from versions prior to v9 requires a custom quote.</i></p>

Rocket Software (www.rocketsoftware.com) is a technology company that helps organizations in the IBM ecosystem build solutions that meet today's needs while extending the value of their technology investments for the future. Thousands of companies depend on Rocket to solve their most challenging business problems by helping them run their existing infrastructure and data, as well as extend those assets to take advantage of cloud, mobile, analytics, and other future innovations. Founded in 1990, Rocket is based in Waltham, Massachusetts with locations in Europe, Asia, and Australia.

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